



**THE DISPLAY CHOICE
OF PROFESSIONALS™**

SE2701 LCD Monitor & SE3201 LCD Display

www.agneovo.com

User Manual

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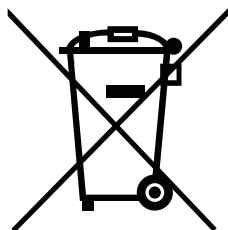
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SAFETY INFORMATION

WEEE

Disposal of Waste Equipment by Users in Private Household in the European Union.



This symbol on the product or on its packaging indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact your local city office, your household waste disposal service or the shop where you purchased the product

For Private Households in the European Union. To help conserve natural resources and ensure the product is recycled in a manner that protects human health and the environment, we would like to bring your attention to the following:

- The crossed-out dustbin on the device or outer packaging indicates the product is compliant with European WEEE (Waste Electrical and Electronic Equipment) Directive
- Always dispose of the old devices separately from household waste
- Batteries should be removed beforehand and disposed separately to the right collection system
- You are responsible with regard to the deletion of personal data on old devices before disposal
- Private households can hand in their old devices free of charge
- For more information about where you can drop off your waste equipment for recycling, please contact your local city office, your household waste disposal service or the shop where you purchased the product

PRECAUTIONS

PRECAUTIONS



Symbols used in this manual



This icon indicates the existence of a potential hazard that could result in personal injury or damage to the product.



This icon indicates important operating and servicing information.

Notice

- Read this User Manual carefully before using the LCD monitor and keep it for future reference.
- The product specifications and other information provided in this User Manual are for reference only. All information is subject to change without notice. Updated content can be downloaded from our web site at www.agneovo.com.
- To protect your rights as a consumer, do not remove any stickers from the LCD monitor. Doing so may affect the determination of the warranty period.

Cautions When Setting Up



Do not place the LCD monitor near heat sources, such as a heater, exhaust vent, or in direct sunlight.



Do not cover or block the ventilation holes in the housing.



Place the LCD monitor on a stable area. Do not place the LCD monitor where it may be subject to vibration or shock.



Place the LCD monitor in a well-ventilated area.



Do not place the LCD monitor outdoors.



Do not place the LCD monitor in a dusty or humid environment.



Do not spill liquid or insert sharp objects into the LCD monitor through the ventilation holes. Doing so may cause accidental fire, electric shock or damage the LCD monitor.

PRECAUTIONS

Cautions When Using



Use only the power cord supplied with the LCD monitor.



The power outlet should be installed near the LCD monitor and be easily accessible.



If an extension cord is used with the LCD monitor, ensure that the total current consumption plugged into the power outlet does not exceed the ampere rating.



Do not allow anything to rest on the power cord. Do not place the LCD monitor where the power cord may be stepped on.



If the LCD monitor will not be used for an indefinite period of time, unplug the power cord from the power outlet.



To disconnect the power cord, grasp and pull by the plug head. Do not tug on the cord; doing so may cause fire or electric shock.



Do not unplug or touch the power cord with wet hands.



WARNING:

Unplug the power cord from the power outlet and refer to qualified service personnel under the following conditions:



- When the power cord is damaged.
- If the LCD monitor has been dropped or the housing has been damaged.
- If the LCD monitor emits smoke or a distinct odor.



Ceiling mount or mount on any other horizontal surface overhead are not advisable.



WARNING:

Installation in contravention of the instructions may result in undesirable consequences, particularly hurting people and damaging property. Users who have already mounted the monitor on the ceiling or any other horizontal surface overhead are strongly advised to contact AG Neovo for consultations and solutions to help ensure a most pleasurable and fulfilling display experience.

PRECAUTIONS

Cleaning and Maintenance



Do not attempt to service the LCD monitor yourself, refer to qualified service personnel.

Opening or removing the covers may expose you to dangerous voltage or other risks.

Notice for the LCD Monitor

In order to maintain the stable luminous performance, it is recommended to use low brightness setting.

Due to the lifespan of the lamp, it is normal that the brightness quality of the LCD monitor may decrease with time.

When static images are displayed for long periods of time, the image may cause an imprint on the LCD monitor. This is called image retention or burn-in.

To prevent image retention, do any of the following:

- Set the LCD monitor to turn off after a few minutes of being idle.
- Use a screen saver that has moving graphics or a blank white image.
- Switch desktop backgrounds regularly.
- Adjust the LCD monitor to low brightness settings.
- Turn off the LCD monitor when the system is not in use.

Things to do when the LCD monitor shows image retention:

- Turn off the LCD monitor for extended periods of time. It can be several hours or several days.
- Use a screen saver and run it for extended periods of time.
- Use a black and white image and run it for extended periods of time.

There are millions of micro transistors inside the LCD monitor. It is normal for a few transistors to be damaged and to produce spots. This is acceptable and is not considered a failure.

CHAPTER 1: PRODUCT DESCRIPTION

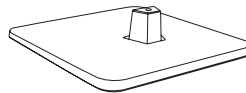
1.1 Package Contents

When unpacking, check if the following items are included in the package. If any of them is missing or damaged, contact your dealer.

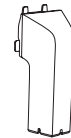
☐ **LCD Monitor**



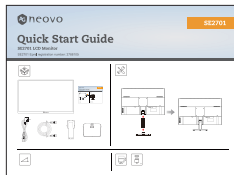
☐ **Base**



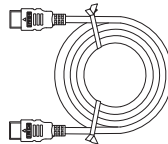
☐ **Stand**



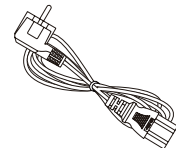
☐ **Quick Start Guide**



☐ **HDMI Cable**



☐ **Power Cord**



Note:

- Use only the supplied power cord.
- The above pictures are for reference only. Actual items may vary upon shipment.

PRODUCT DESCRIPTION

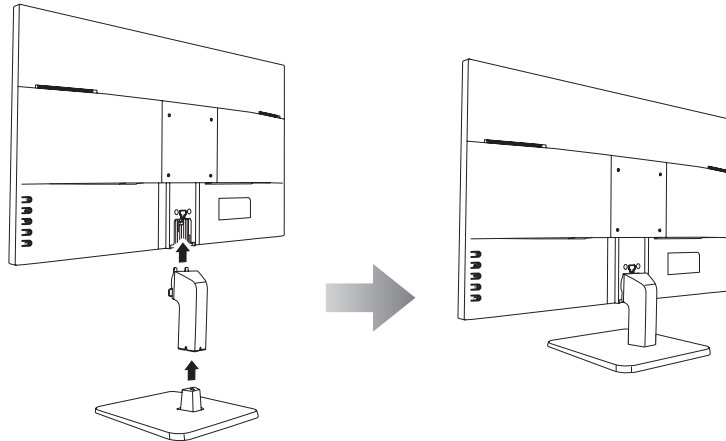
1.2 Installation

1.2.1 Installing the Stand

To attach the stand to the LCD monitor:

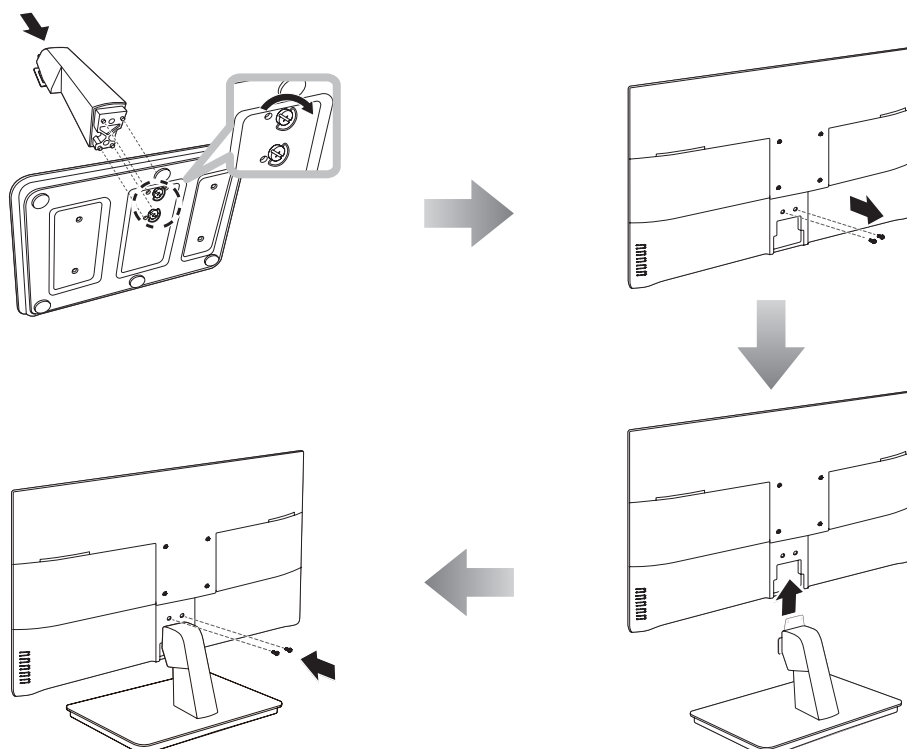
SE2701

Assemble the stand and base, then attach the stand assembly to the LCD monitor.



SE3201

- Assemble the stand and base, then rotate the screw rings clockwise to secure the stand to the base.
- Remove the mounting screws from the LCD monitor, then attach the stand assembly to the LCD monitor.
- Secure the stand assembly to the LCD monitor with the mounting screws.

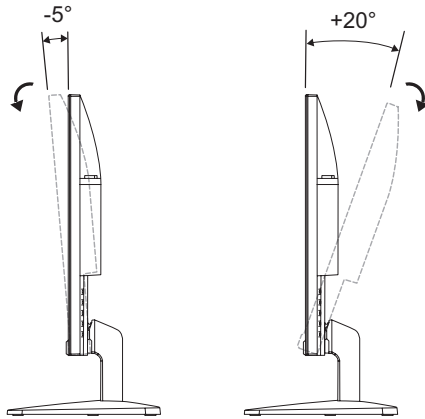


PRODUCT DESCRIPTION

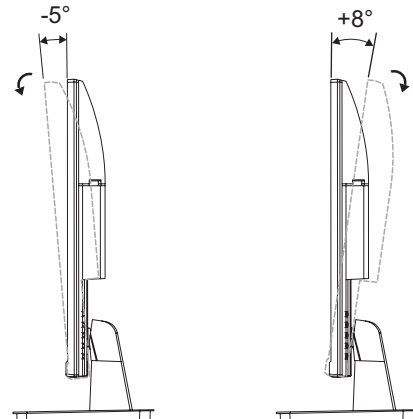
1.2.2 Adjusting the Tilt

The screen can be adjusted by inclining forward and backward; however, the specific adjustment depends on the specific model of the device.

- For SE2701 model: tilt the LCD monitor up to an angle of -5° to 20° .
- For SE3201 model: tilt the LCD monitor up to an angle of -5° to 8° .



SE2701



SE3201

PRODUCT DESCRIPTION

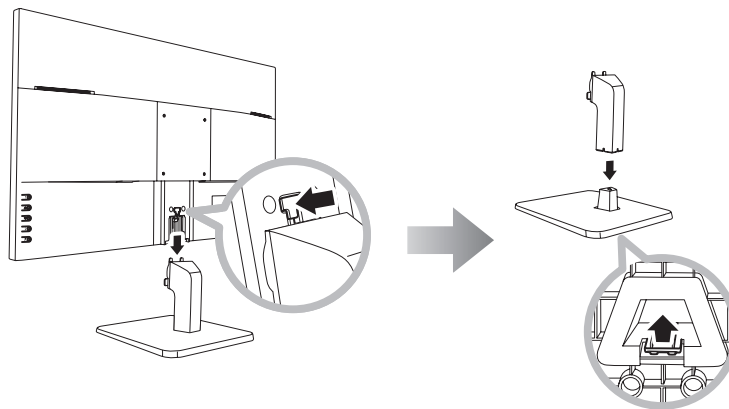
1.2.3 Wall Mounting

To wall mount the LCD monitor, do the following steps:

1 Remove the stand assembly.

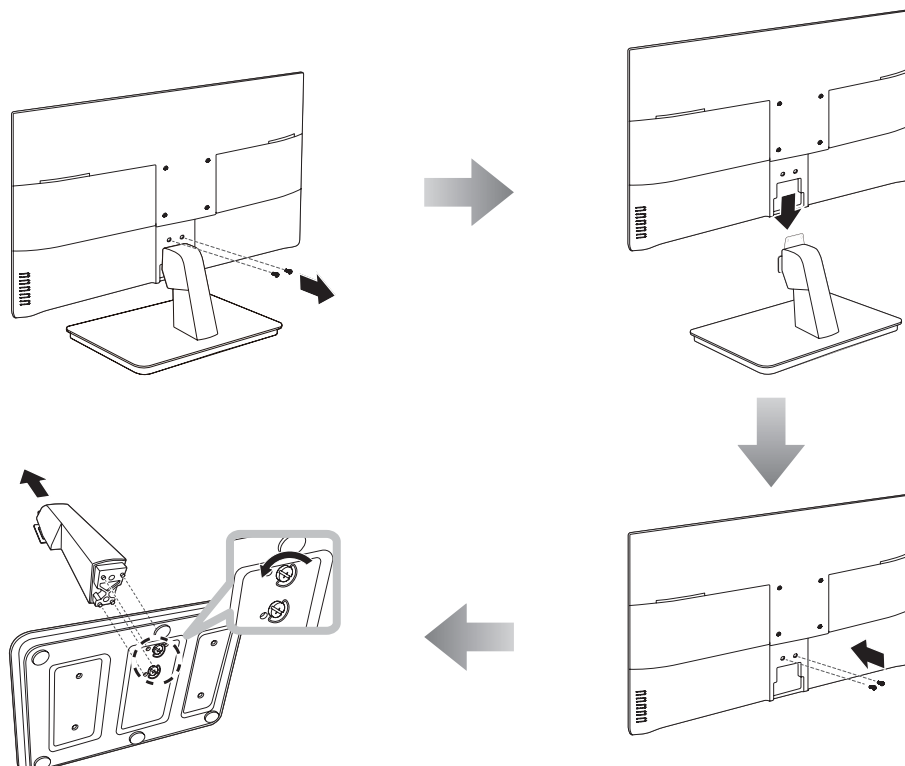
SE2701

- Press the release button on the LCD monitor, then detach the stand assembly from the LCD monitor.
- Press the release button underneath the base, then separate the stand from the base.



SE3201

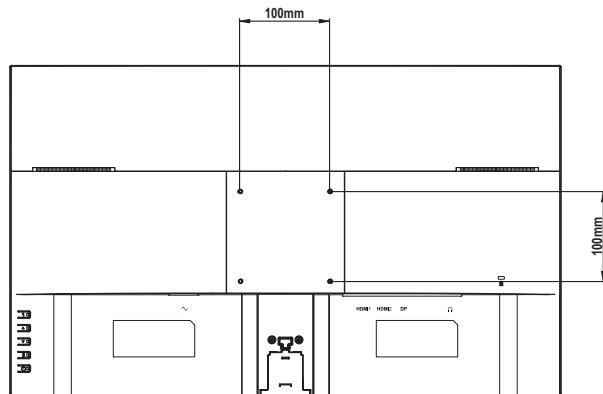
- Remove the mounting screws, then detach the stand assembly from the LCD monitor.
- Reinstall the mounting screws into the rear of the LCD monitor.
- Rotate the screw rings counter-clockwise to release the stand from the base, then separate the stand from the base.



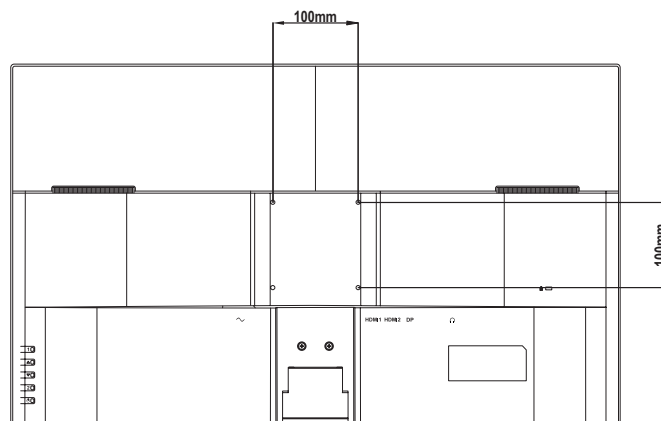
PRODUCT DESCRIPTION

2 Wall mount the LCD monitor.

Screw the mounting bracket to the VESA holes at the rear of the LCD monitor.



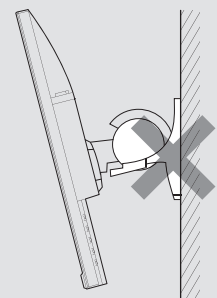
SE2701



SE3201

Note: Take measures to prevent the LCD monitor from falling down and lessen possible injury and damage to the LCD monitor in case of earthquakes or other disasters.

- Use only the 100 x 100 mm wall mount kit recommended by AG Neovo. All AG Neovo wall mount kits comply with VESA standard.
- Secure the LCD monitor on a solid wall strong enough to bear its weight.
- It is suggested to wall mount the LCD monitor without tilting it facing downward.



PRODUCT DESCRIPTION

1.3 Overview

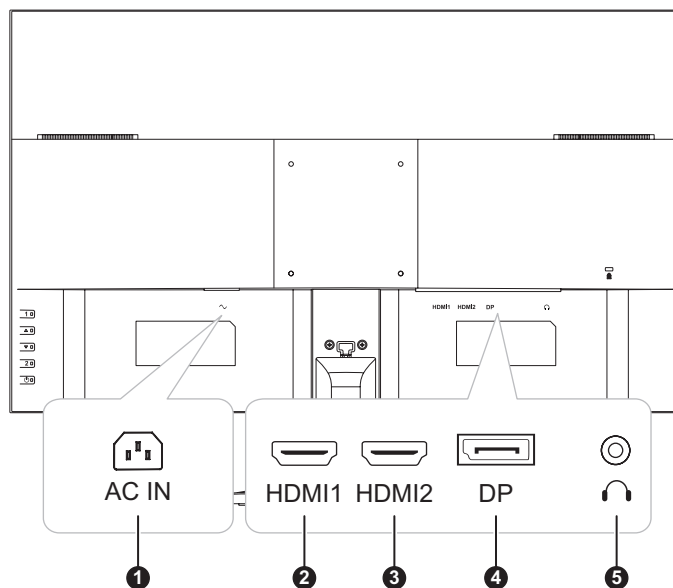
1.3.1 Front View



Item	Description
LED indicator light	• Lights blue when the LCD monitor is turned on. • Lights amber when the LCD monitor is in standby mode. • Lights off when the LCD monitor is turned off.

PRODUCT DESCRIPTION

1.3.2 Rear View



1

AC IN

AC power input.

2

HDMI1 Input

Connect HDMI signals input.

3

HDMI2 Input

Connect HDMI signals input.

4

DP Input

Connect DisplayPort signals input.

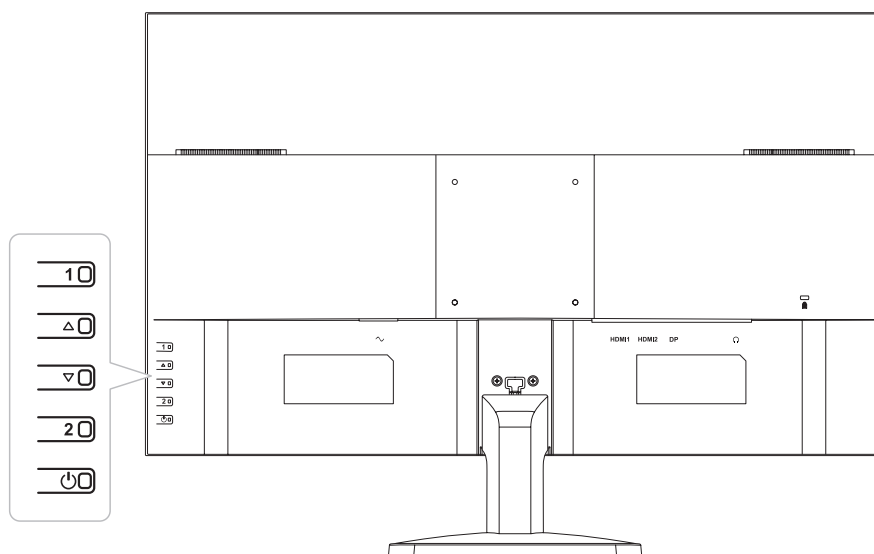
5

Earphone

Connect audio signals output (3.5 mm Stereo Audio Jack).

PRODUCT DESCRIPTION

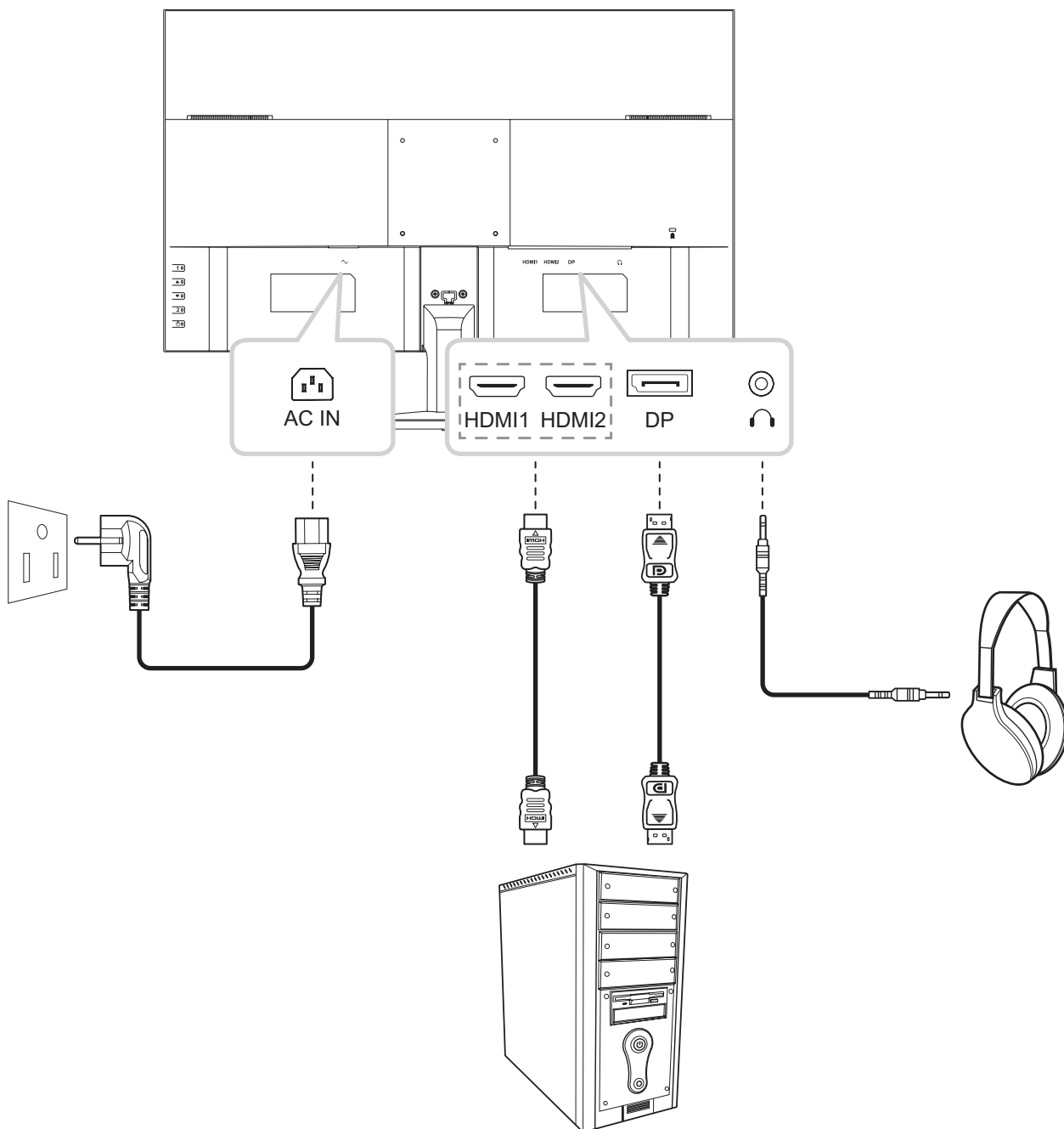
1.3.3 Control Buttons



Button	Description
Menu (1)	- Call out the OSD menu when OSD menu is off. - When OSD menu is ON, confirm the selection or enter a submenu.
Up (Δ)	- Hot Key: Call out the Backlight quick menu. Press the Up/Down button to adjust to adjust the backlight level. - When OSD menu is ON, select an option or increase its value.
Down (▽)	- Hot Key: Call out the Volume quick menu. Press the Up/Down button to adjust to adjust the volume level. - When OSD menu is ON, select an option or decrease its value.
Source (2)	- Hot Key: Call out the Input Source quick menu. Press the Up/Down button to select the input source, then press the Source button to confirm the selection. - When OSD menu is ON, close the OSD menu or exit a submenu. - Press and hold the Source button for 5 seconds to lock or unlock all buttons except the Power button. A warning message is displayed for 5 seconds and then automatically disappears.
Power (⏻)	Turn the LCD monitor on. Press it again to turn the LCD monitor off.

PRODUCT DESCRIPTION

1.4 Making Connections



CHAPTER 2: ON SCREEN DISPLAY MENU

2.1 OSD Menu Tree

Main menu	Submenu	Third menu	Range	Description
Picture	Picture Mode	Standard		Set the Picture Mode to Standard. Designed primarily for text-based computer use, such as in offices and conference rooms. Suitable for most environments.
		Surveillance		Set the Picture Mode to Surveillance. Designed for a variety of monitoring environments, including security and industrial surveillance.
		Video		Set the Picture Mode to Video. Suitable for video playback and video conferencing scenarios.
	Brightness		0-100	Adjust the digital brightness level of the screen image.
	Contrast		0-100	Adjust the difference between the black level and the white level.
	Backlight		0-100	Adjust the luminance of the backlight module.
	Black Level		0-100	Adjust the black level of the screen image. Low brightness setting makes black colour darker.
	Saturation		0-100	Adjust the color saturation of the picture.
	Sharpness		0-100	Adjust the clarity and focus of the screen image.
	Gamma		2.0	Adjust the non-linear setting for picture luminance and contrast.
			2.2	
			2.4	
	DCR	On		Enable the dynamic contrast function.
		Off		Disable the dynamic contrast function.
	Aspect Ratio		Auto	Automatically adjust the aspect ratio of the screen image.
			Full	Select an aspect ratio for the image.
			4:3	
			1:1	
Color	Color Temp.	Normal		Select a color temperature for the image.
		Cool		
		Warm		
		User	Red	Adjust the gain of the red/green/blue color.
			Green	
			Blue	
	Blue-Light Filter	Off		Disable the blue-light filter function.
		Level 1		Select the Blue-Light Filter level.
		Level 2		
		Level 3		

ON SCREEN DISPLAY MENU

Main menu	Submenu	Third menu	Range	Description
Audio	Volume		0-100	Adjust the volume level.
	Mute	On		Turn the mute function on.
		Off		Turn the mute function off.
OSD	H.Position		0 - 100	Move the OSD window to the left or right of the screen.
	V.Position		0 - 100	Move the OSD window up or down the screen.
	Timer		0 - 100	When the time elapses, the OSD screen is automatically timeout.
	Transparency	Off		Adjust the OSD screen transparency level or turn it off.
		20%		
		40%		
		60%		
		80%		
System	Signal Source	Auto		Automatically detect and select the input source.
		HDMI1		Set the input source to HDMI1.
		HDMI2		Set the input source to HDMI2.
		DP		Set the input source to DP (DisplayPort).
	Standby	On		Enable the monitor to enter standby mode when no input signal is detected.
		Off		Disable the monitor to enter standby mode when no input signal is detected.
	Language	English		Set the OSD language.
		French		
		Deutsch		
		Español		
		Italiano		
		Português		
		Русский		
		Polski		
		Čeština		
		Dutch		
		繁體中文		
	PIP/PBP	PIP/PBP	Off	Select PIP (Picture-in-Picture) mode, PBP (Picture-by-Picture) mode, or turn it off.
			PIP	
			PBP 1:1	
			PBP 3:1	
		PIP Position	1 / 2 / 3 / 4	Change the position of the sub picture in the PIP mode.
		Swap		Switch between the main and sub picture windows.

ON SCREEN DISPLAY MENU

Main menu	Submenu	Third menu	Range	Description
System	PIP/PBP	Main Source	HDMI 1	Select the input source for the main window.
			HDMI 2	
			DP	
		Sub Source	HDMI 1	Select the input source for the sub-window.
			HDMI 2	
			DP	
		Audio Source	Main	Select the audio input source from the main or sub-window.
			Sub	
	Anti-Burn-In	Enable	On	Enable Anti-Burn-In™ function.
			Off	Disable Anti-Burn-In™ function.
		Interval (Hours)	2	Set the interval time (hour) between activating the Anti-Burn-In function.
			3	
			4	
			5	
	LED Indicator	On		Set the monitor LED indicator on.
		Off		Set the monitor LED indicator off.
	Logo	On		Enable displaying the picture of Logo when you turn on your LCD monitor.
		Off		Disable displaying the picture of Logo when you turn on your LCD monitor.
	Factory Reset			Reset all settings to the factory preset values.
Information	Model Name		SEXX01	View the information about your LCD monitor.
	Main Source		HDMI 3840 x 2160 60Hz	
	FW Version		V001	
	Anti-Burn-In Count		XXXX Times	
	Operation Hours		XXXX Hours	

Note: Availability of some menu items depend on the input source signal. If the menu is not available, it is disabled and greyed out.

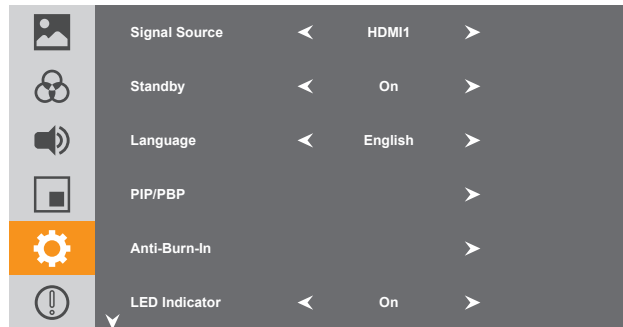
ON SCREEN DISPLAY MENU

2.2 Using PIP/PBP Function

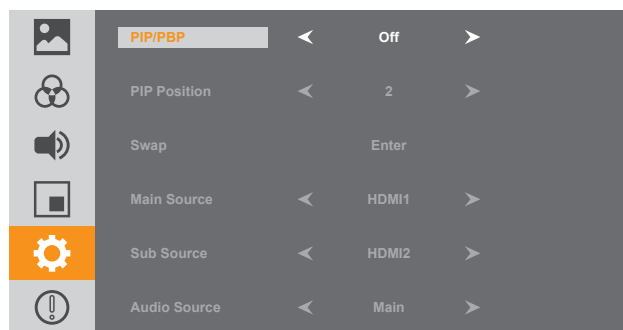
Use PIP/PBP mode to display two connected input sources simultaneously.

Selecting the desired PIP/PBP mode

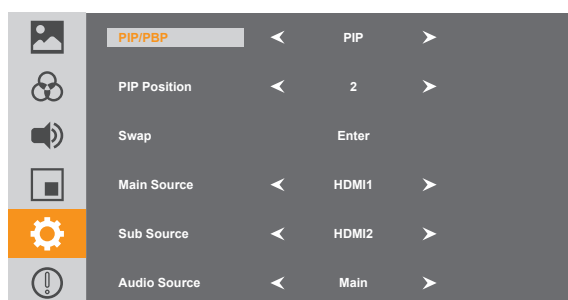
- 1 Press the **Menu** button. Then press the **Up/Down** button to select the **System** menu and press the **Menu** button to confirm.



- 2 Press the **Up/Down** button to select the **PIP/PBP** menu and press the **Menu** button to confirm.



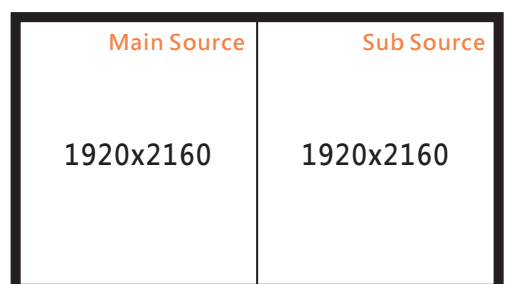
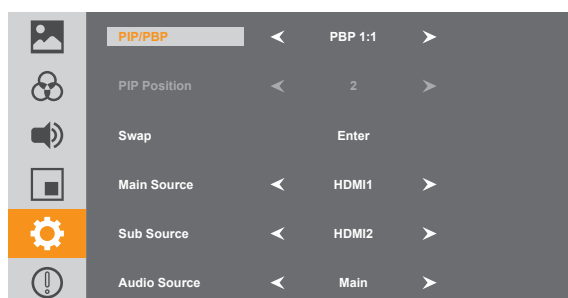
- 3 Press the **Up/Down** button to select the desired **PIP/PBP** mode and press the **Menu** button to confirm.



Select **PIP**



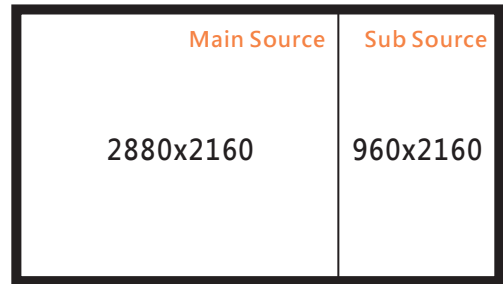
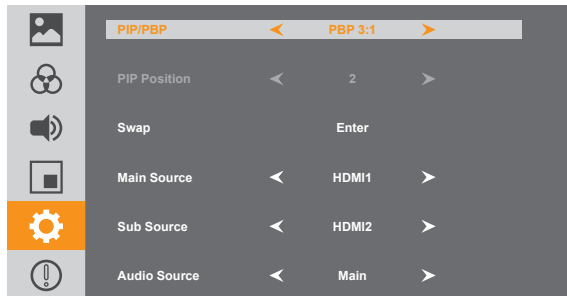
[Displays the sub-window at the selected position within the main window]



ON SCREEN DISPLAY MENU

Select **PBP 1:1**
(1920x2160 : 1920x2160)

[Displays the main and sub-windows side by side at equal sizes]



Select **PBP 3:1**
(2880x2160 : 960x2160)

[Displays the main window across two-thirds of the screen]

Note: Go to PIP/PBP > Main Source or Sub Source menu to select the desired input source for the main or sub-window.

Swapping the Main and Sub-Window Input Sources

Select **Swap** in the **PIP/PBP** menu and press the **Menu** button to swap the main source and the sub source signals.

- Before swapping the input source:



- After swapping the input source:



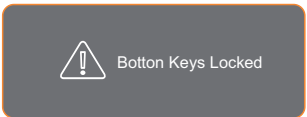
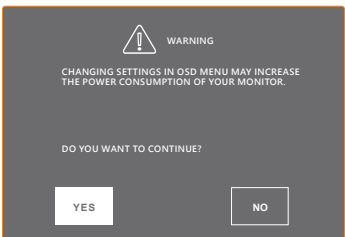
Selecting the Audio Input Source

Select **Audio Source** in the **PIP/PBP** menu, then choose the desired audio input source from the main or sub-window.

CHAPTER 3: APPENDIX

3.1 Warning Messages

When any of these warning messages appear, check the following items.

Warning Message	Cause	Solution
	The LCD monitor cannot detect the input source signal.	✓ Check if the input source is turned ON. ✓ Check if the signal cable is properly connected. ✓ Check if any pin inside the cable connector is twisted or broken.
 	The operation using the control panel buttons has been locked by the user.	• Press and hold the key 2 button for 5 seconds to lock or unlock all buttons except the Power button. Note: A warning message is displayed for 5 seconds and then automatically disappears.
	The Anti-Burn-In™ function has been enabled by the user.	• Disable the Anti-Burn-In™ function. Refer to pages 18.
	This warning message box will only show when the menu feature setting is changed for the first time.	Select YES to continue the setting changes, or select NO to disable the setting changes. Note: The operation may vary from different product models.

APPENDIX

3.2 Troubleshooting

Problems	Possible Cause and Solution
The power indicator light is not on	• Check if the power is on. • Check if the power cord is connected.
Impossible plug-and-play	• Check if the function of plug-and-play of the device is compatible with PC. • Check if the display card is compatible with the plug-and-play function. • Check that the connector pins are not bent.
Dimming picture	• Adjust brightness and contrast.
Flickering picture or picture with ripples	• There may be electrical appliances or equipment with electronic disturbance.
The power indicator light is on (flickering), but the monitor has no pictures.	• Check if the PC power is on. • Check if the PC display card is inserted properly. • Check if the signal cable of the monitor is correctly connected with the PC. • Check the signal cable plug of the monitor and make sure every pin has no bending. • Observe the indicator light by pressing the Caps Lock key on the PC keyboard and check if the PC is working.
Color shortage (red, green and blue)	• Check the signal cable of the monitor and make sure every pin has no bending.
Picture with color difference (white looks not white)	• Adjust RGB color or reselect color temperature.
The OSD menu cannot be called out.	• All buttons except the Power button are locked. To unlock the buttons, press and hold the Source (key 2) button for 5 seconds.

CHAPTER 4: SPECIFICATIONS

4.1 Monitor Specifications

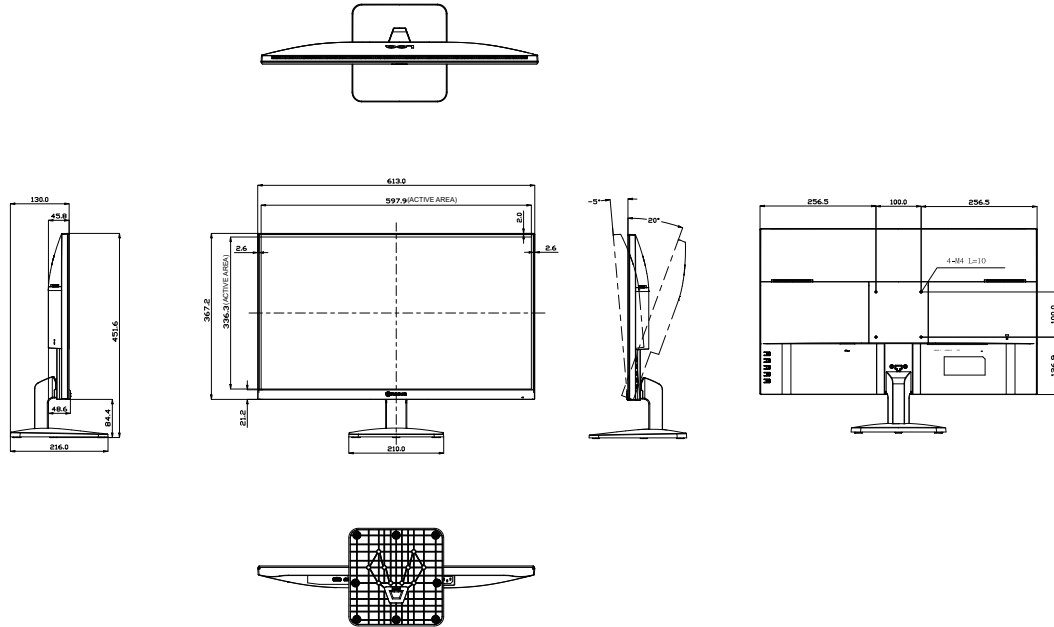
		SE2701	SE3201
Panel	Panel Type	WLED Backlight TFT LCD (IPS Technology)	WLED Backlight TFT LCD (VA Technology)
	Panel Size	27.0"	31.5"
	Max. Resolution	UHD 3840 x 2160	UHD 3840 x 2160
	Pixel Pitch	0.155 mm	0.182 mm
	Brightness	300 cd/m ²	300 cd/m ²
	Contrast Ratio	20,000,000:1 (DCR)	20,000,000:1 (DCR)
	Viewing Angle (H/V)	178°/178°	178°/178°
	Display Colour	1.07B	1.07B
	Response Time	5 ms	5 ms
	Surface Treatment	Anti-Glare Treatment (Haze 25%), 3H Hard Coating	Anti-Glare Treatment (Haze 25%), 3H Hard Coating
Frequency (H/V)	H Freq.	15 kHz-136 kHz	15 kHz-136 kHz
	V Freq.	23 Hz-76 Hz	23 Hz-76 Hz
Input	DisplayPort	1.4 x 1	1.4 x 1
	HDMI	2.1 x 2	2.1 x 2
Audio	Audio In	Stereo Audio Jack (3.5 mm)	Stereo Audio Jack (3.5 mm)
	Internal Speaker	3W x 2	2W x 2
Power	Power Supply	Internal	Internal
	Power Requirements	AC 100-240V, 50/60 Hz	AC 100-240V, 50/60 Hz
	On Mode	22W (On)	32W (On)
	Standby Mode	< 0.5W	< 0.5W
	Off Mode	< 0.3W	< 0.3W
Operating Conditions	Temperature	0°C-40°C (32°F-104°F)	0°C-40°C (32°F-104°F)
	Humidity	10%-85% (non-condensing)	10%-85% (non-condensing)
Storage Conditions	Temperature	-20°C-60°C (-4°F-140°F)	-20°C-60°C (-4°F-140°F)
	Humidity	5%-85% (non-condensing)	5%-85% (non-condensing)
Mounting	VESA FPMPI	Yes (100 x 100 mm)	Yes (100 x 100 mm)
Stand	Tilt	-5° to 20°	-5° to 8°
Security	Kensington Security Slot	Yes	Yes
Dimensions	Bezel Width	2.0 mm (Top) 2.6 mm (Left/Right) 21.2 mm (Bottom)	2.1 mm (Top/Left/Right) 21.9 mm (Bottom)
	Product with Base (W x H x D)	613.0 x 451.6 x 216.0 mm (24.1" x 17.8" x 8.5")	714.0 x 485.2 x 200.9 mm (28.1" x 19.1" x 7.9")
	Product w/o Base (W x H x D)	613.0 x 367.2 x 48.6 mm (24.1" x 14.5" x 1.9")	714.0 x 423.7 x 56.0 mm (28.1" x 16.7" x 2.2")
	Packaging (W x H x D)	705.0 x 480.0 x 120.0 mm (27.8" x 18.9" x 4.7")	799.0 x 530.0 x 140.0 mm (31.5" x 20.9" x 5.5")
Weight	Product w/o Base	3.9 kg (8.6 lb)	5.7 kg (12.6 lb)
	Product with Base	4.3 kg (9.5 lb)	7.2 kg (15.9 lb)
	Packaging	5.6 kg (14.3 lb)	8.9 kg (19.6 lb)

Note: All specifications are subject to change without prior notice.

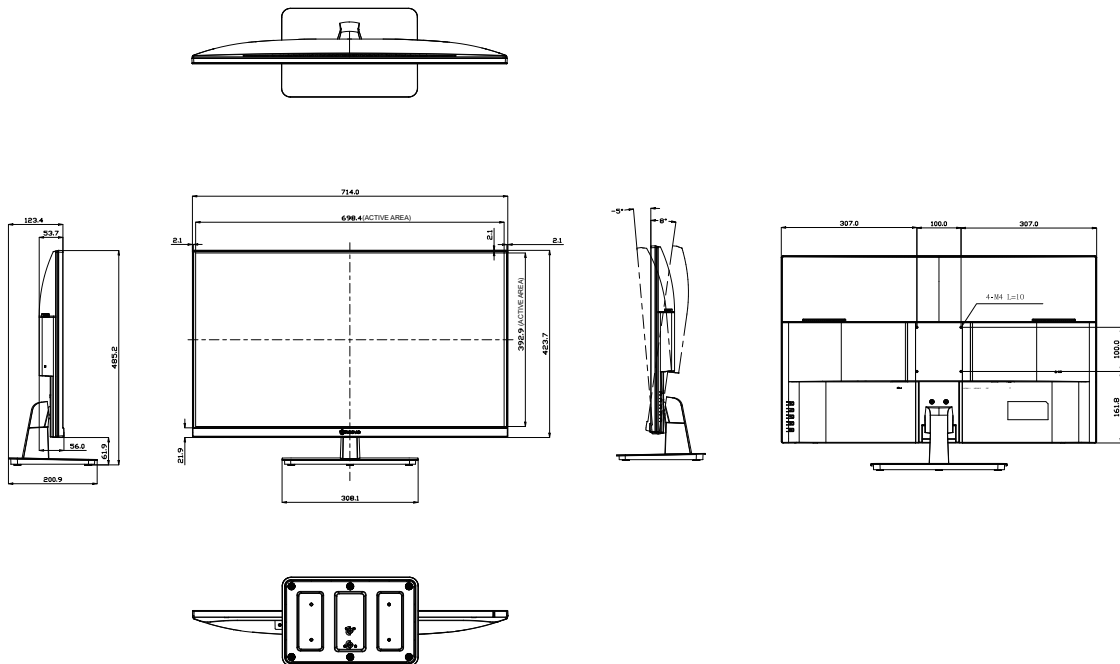
SPECIFICATIONS

4.2 Monitor Dimensions

SE2701



SE3201



AG Neovo

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SE2701/SE3201 Eprel registration number: 2788105/2788106

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