



**THE DISPLAY CHOICE
OF PROFESSIONALS™**

RX-22E & RX-24E LED-Backlit Display

User Manual

www.agneovo.com

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SAFETY INFORMATION



This FCC Class-B compliant digital device complies with the Interference-Causing Equipment Regulations of Canada.

FCC Disclaimers

This device complies with Section 15 of the FCC listing. The operation procedures must meet the following conditions: (1) the device must not cause any damaging interference; and (2) this device must accept any received interference, including any unpredictable interference that may possibly occur.

Dear users,

This device has passed the Class B digital service regulations and complies with Section 15 of the FCC listing; these are intended to provide reasonable warranty against damaging interference for home use. This device will produce, use, and emit radio frequency energy; therefore, installation or use without following the instructions given may cause damaging interference to radio communication. Nonetheless, it is not possible to state with certainty that interference will occur from specific installations. If this device has caused damaging interference to radio or TV signals (simply turn the device on and off to check if such interference is caused by the device), we recommend that you fix the interference using the following methods:

- Readjust the direction or location of the antenna.
- Increase the distance between this device and the receiver.
- Consult your local dealer or an experienced radio/TV technician.



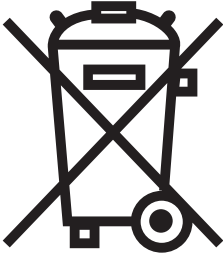
Warning:

Making changes or modifications to the device without the permission from an authorized dealer may void the warranty of this device.

SAFETY INFORMATION

WEEE

Information for users applicable in European Union countries.



The symbol on the product or its packaging signifies that this product has to be disposed separately from ordinary household wastes at its end of life. Please kindly be aware that this is your responsibility to dispose electronic equipment at recycling centers so as to help conserve natural resources. Each country in the European Union should have its collection centers for electrical and electronic equipment recycling. For information about your recycling drop off area, please contact your local related electrical and electronic equipment waste management authority or the retailer where you bought the product.

PRECAUTIONS



CAUTION
RISK OF ELECTRIC SHOCK
DO NOT OPEN



Symbols used in this manual

| | |
|--|--|
| | This icon indicates the existence of a potential hazard that could result in personal injury or damage to the product. |
| | This icon indicates important operating and servicing information. |

Notice

- Read this User Manual carefully before using the LCD display and keep it for future reference.
- The product specifications and other information provided in this User Manual are for reference only. All information is subject to change without notice. Updated content can be downloaded from our web site at <http://www.agneovo.com>.
- To register online, go to <http://www.agneovo.com>.
- To protect your rights as a consumer, do not remove any stickers from the LCD display. Doing so may affect the determination of the warranty period.

Cautions When Setting Up



Do not place the LCD display near heat sources, such as a heater, exhaust vent, or in direct sunlight.



Do not cover or block the ventilation holes in the housing.



Place the LCD display on a stable area. Do not place the LCD display where it may be subject to vibration or shock.



Place the LCD display in a well-ventilated area.



Do not place the LCD display outdoors.



Do not place the LCD display in a dusty or humid environment.



Do not spill liquid or insert sharp objects into the LCD display through the ventilation holes. Doing so may cause accidental fire, electric shock or damage the LCD display.

PRECAUTIONS

Cautions When Using



Use only the power cord supplied with the LCD display.



The power outlet should be installed near the LCD display and be easily accessible.



If an extension cord is used with the LCD display, ensure that the total current consumption plugged into the power outlet does not exceed the ampere rating.



Do not allow anything to rest on the power cord. Do not place the LCD display where the power cord may be stepped on.



If the LCD display will not be used for an indefinite period of time, unplug the power cord from the power outlet.



To disconnect the power cord, grasp and pull by the plug head. Do not tug on the cord; doing so may cause fire or electric shock.



Do not unplug or touch the power cord with wet hands.

Cleaning and Maintenance



The LCD display comes with NeoV™ Optical Glass. Use a soft cloth lightly moistened with a mild detergent solution to clean the glass surface and the housing.



Do not rub or tap the surface of the glass with sharp or abrasive items such as a pen or screwdriver. This may result in scratching the surface of the glass.



Do not attempt to service the LCD display yourself, refer to qualified service personnel. Opening or removing the covers may expose you to dangerous voltage or other risks.



Warning:



Unplug the power cord from the power outlet and refer to qualified service personnel under the following conditions:

- ◆ When the power cord is damaged.
- ◆ If the LCD display has been dropped or the housing has been damaged.
- ◆ If the LCD display emits smoke or a distinct odor.

PRECAUTIONS

Notice for the LCD Display

In order to maintain the stable luminous performance, it is recommended to use low brightness setting.

Due to the lifespan of the lamp, it is normal that the brightness quality of the LCD display may decrease with time.

When static images are displayed for long periods of time, the image may cause an imprint on the LCD display. This is called image retention or burn-in.

To prevent image retention, do any of the following:

- Set the LCD display to turn off after a few minutes of being idle.
- Use a screen saver that has moving graphics or a blank white image.
- Execute the Anti-Burn-In function of the LCD display. Refer to “5.5 ANTI-BURN-IN” on page 34.
- Switch desktop backgrounds regularly.
- Adjust the LCD display to low brightness settings.
- Turn off the LCD display when the system is not in use.

Things to do when the LCD display shows image retention:

- Turn off the LCD display for extended periods of time. It can be several hours or several days.
- Use a screen saver and run it for extended periods of time.
- Use a black and white image and run it for extended periods of time.

When the LCD display is moved from one room to another or there is a sudden change from low to high ambient temperature, dew condensation may form on or inside the glass surface. When this happens, do not turn on the LCD display until the dew disappears.

Due to humid weather conditions, it is normal for mist to form inside the glass surface of the LCD display. The mist will disappear after a few days or as soon as the weather stabilizes.

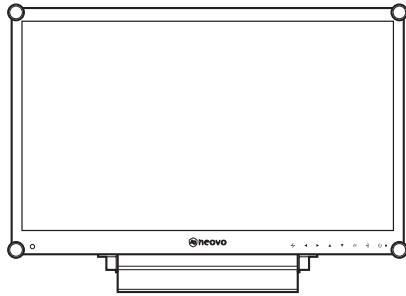
There are millions of micro transistors inside the LCD display. It is normal for a few transistors to be damaged and to produce spots. This is acceptable and is not considered a failure.

CHAPTER 1: PRODUCT DESCRIPTION

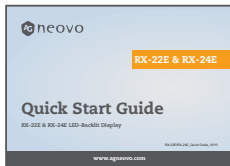
1.1 Package Contents

When unpacking, check if the following items are included in the package. If any of them is missing or damaged, contact your dealer.

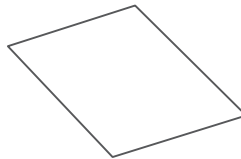
LCD Display



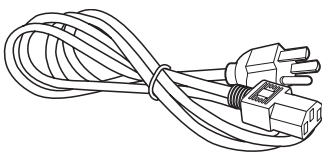
Quick Start Guide



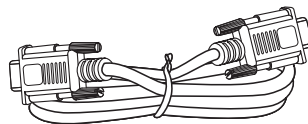
Warranty card



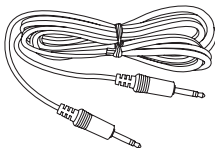
Power cord



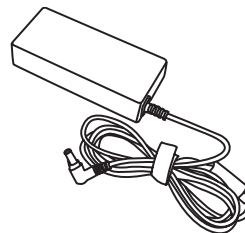
VGA cable



Audio cable



Power adapter



Note:

Must use only the supplied power adapter:

- ◆ Lite-on Technology Corporation
Model no.: PA-1041-81
Rating: 12V/3.33A

Note:

- ◆ The pictures are for reference only. Actual items may vary upon shipment.

PRODUCT DESCRIPTION

1.2 Wall Mounting Installation Preparation

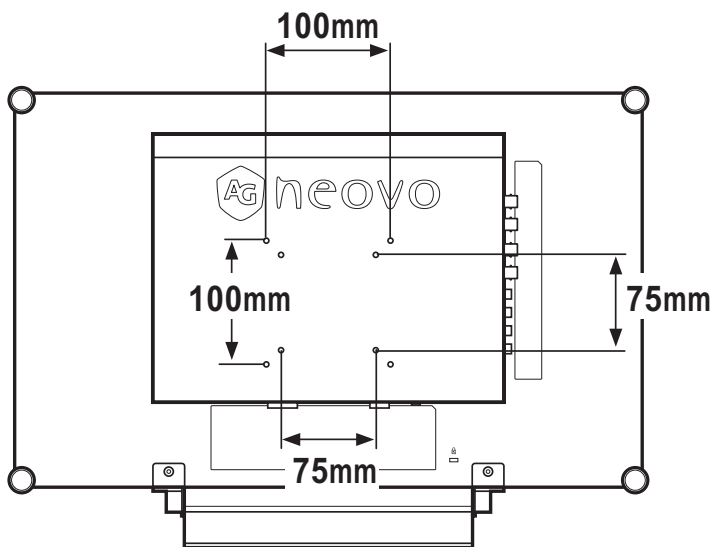
1.2.1 Wall Mounting

1 Remove the base stand.

See procedures below.

2 Wall mount the LCD display.

Screw the mounting bracket to the VESA holes at the rear of the LCD display.

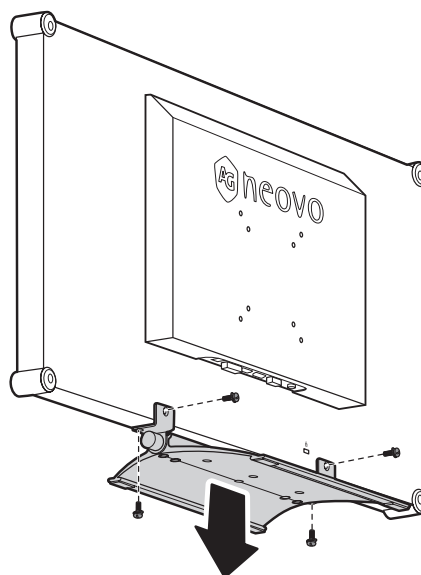


Note:

To protect the glass panel, place a towel or soft cloth before laying the LCD display down.

1.2.2 Removing the Base Stand

- 1 Carefully place the product screen side down on a cushioned surface that will protect product and screen from damage.
- 2 Remove the four screws securing the base stand from the LCD display.
- 3 Detach the base stand.
- 4 Lock four screws back.



Note:

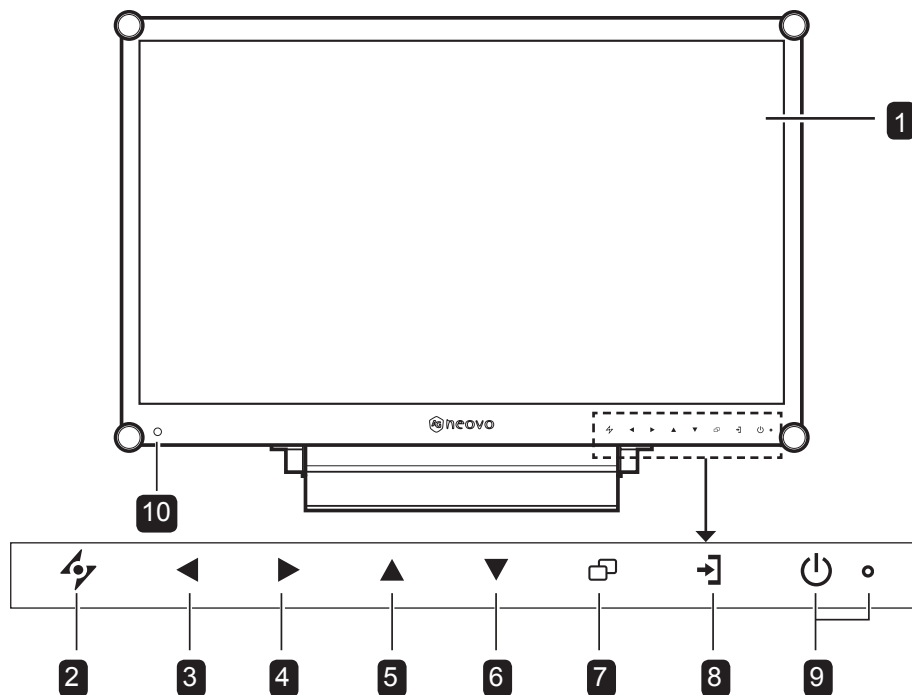
Take measures to prevent the LCD display from falling down and lessen possible injury and damage to the display in case of earthquakes or other disasters.

- ◆ Use only the 75 x 75 mm and 100 x 100 mm wall mount kit recommended by AG Neovo.
- ◆ Secure the LCD display on a solid wall strong enough to bear its weight.

PRODUCT DESCRIPTION

1.3 LCD Display Overview

1.3.1 Front View and Keypad Buttons

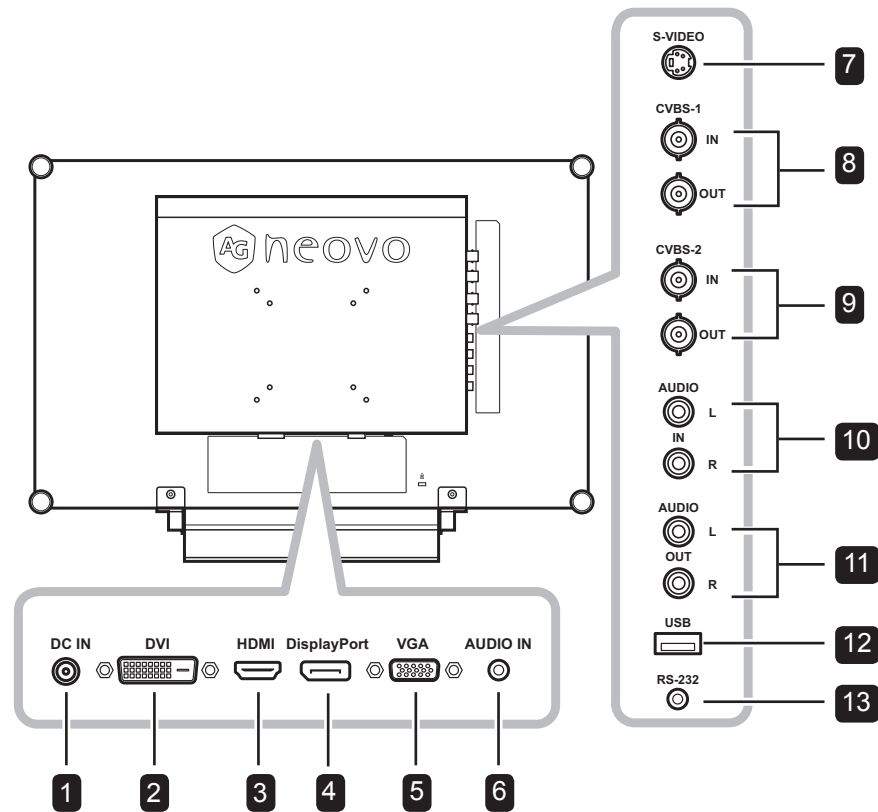


- 1 Display screen**

The LCD display screen is protected by NeoV™ Optical Glass.
- 2 AUTO:** Hotkey: For VGA input signal source, press to perform auto adjustment.
 - During OSD menu selection, press to close the OSD menu or exit a submenu.
- 3 LEFT:** Hot Key: Volume Down
 - Press to display the volume screen. Then press again to decrease the volume.
 - During OSD menu selection, press to select an option or adjust the settings.
- 4 RIGHT:** Hot Key: Aspect Ratio
 - Press to increase the volume.
 - During OSD menu selection, press to select an option, adjust the settings, or enter the submenu.
- 5 UP:** Hot Key: Screen Freeze
 - During OSD menu selection, press to select an option or adjust the settings.
- 6 DOWN:** Hot Key: Picture Mode
 - During OSD menu selection, press to select an option or adjust the settings.
- 7 MENU:** Press to display/hide the OSD menu.
- 8 SOURCE:** Press to select the input signal source.
- 9 POWER / LED indicator:** Press to turn the power on or off.
 - Green - Power on
 - Amber - Standby mode
 - Off - Power off
- 10 EcoSmart sensor:** Detect ambient lighting conditions and automatically adjust the brightness levels. Refer to page 46 “ECO SMART” for more information.

PRODUCT DESCRIPTION

1.3.2 Rear View



1 DC power input

Use to connect the power adapter.

2 DVI connector

Use to connect a PC using DVI cable for digital input signal.

3 HDMI connector

Use to connect an input device using HDMI cable for digital input signal.

4 DisplayPort connector

Use to connect a PC or video device using a displayport cable for digital input signal.

5 VGA connector

Use to connect a PC using a VGA cable for analogue input signal.

6 Audio port

Use to connect an audio cable for the PC's audio input.

7 S-Video connector

Use to connect S-Video cable for the S-Video signal.

8 COMPOSITE Video input/output connectors (1)

Use to connect composite cables for COMPOSITE input/output signal.

9 COMPOSITE Video input/output connectors (2)

Use to connect composite cables for COMPOSITE input/output signal.

10 COMPOSITE Audio input connectors

Use to connect RCA cables for COMPOSITE / S-Video audio signal.

11 COMPOSITE Audio output connectors

Use to connect RCA cables for COMPOSITE / S-Video audio signal.

12 USB connector

Use to connect a USB compatible storage device for software update.

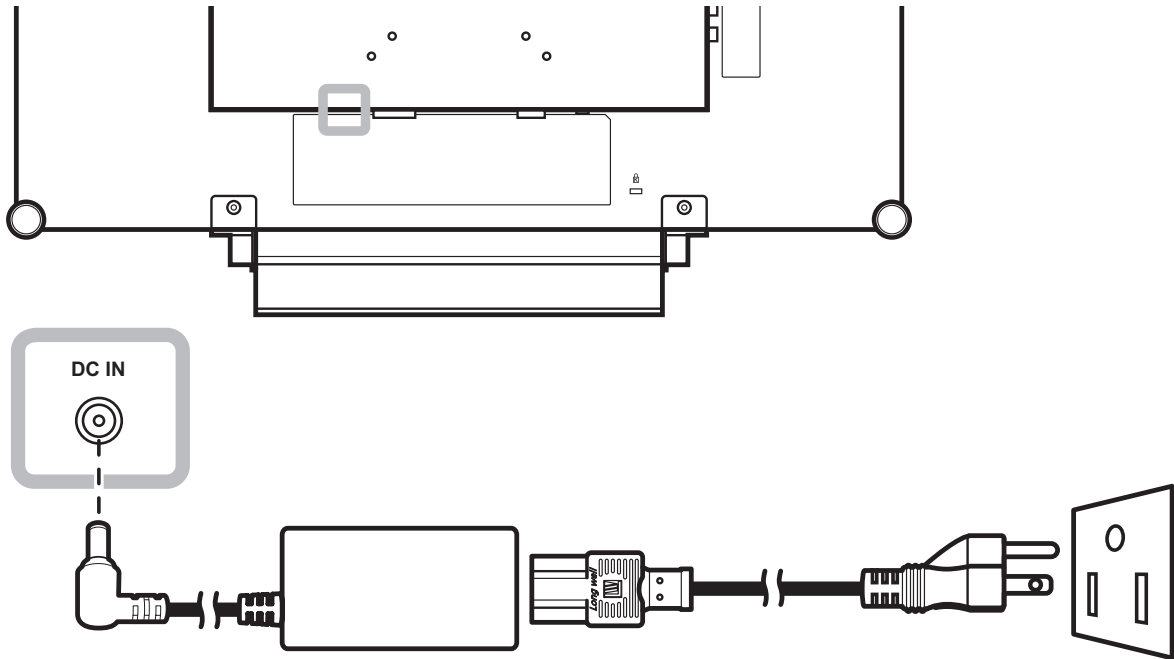
13 RS-232 connector

Use to connect an RS-232 cable for network output / input for the loop-through function.

CHAPTER 2: MAKING CONNECTIONS

2.1 Connecting the Power

- 1 Connect the power cord to the power adapter.
- 2 Connect the power adapter to the DC power input at the rear of the LCD display.
- 3 Connect the power cord plug to a power outlet or a power supply.



Caution:

- ◆ Make sure that the LCD display is not connected to the power outlet before making any connections. Connecting cables while the power is ON may cause electric shock or personal injury.



Caution:

- ◆ When unplugging the power cord, hold the power cord by the plug head. Never pull by the cord.

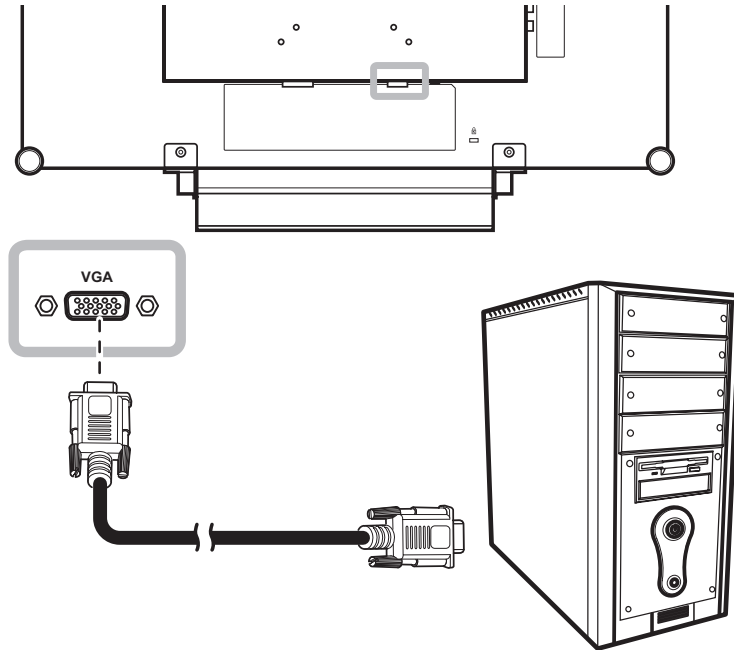
MAKING CONNECTIONS

2.2 Connecting Input Source Signals

2.2.1 Connecting a Computer

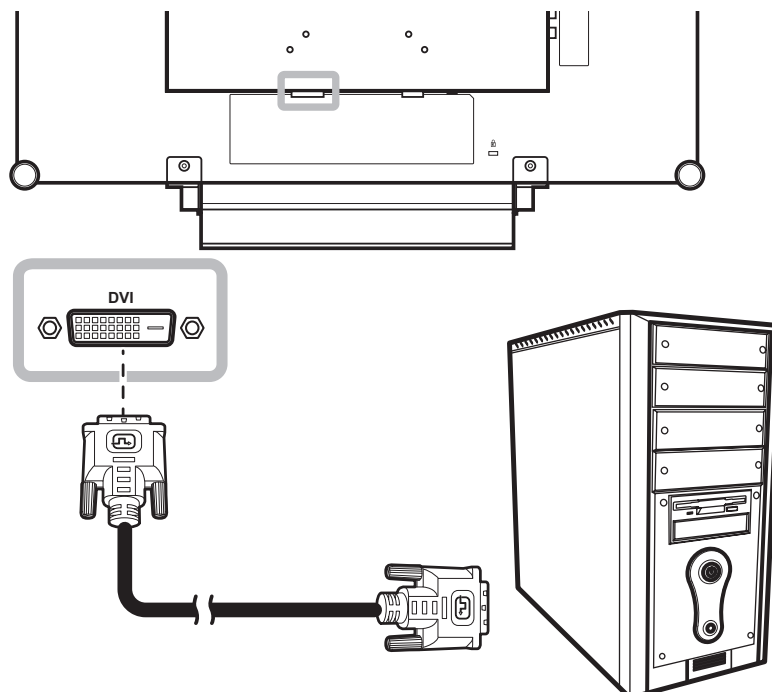
Using VGA Cables

Connect one end of a VGA cable to the VGA connector of the LCD display and the other end to the VGA connector of the computer.



Using DVI Cables

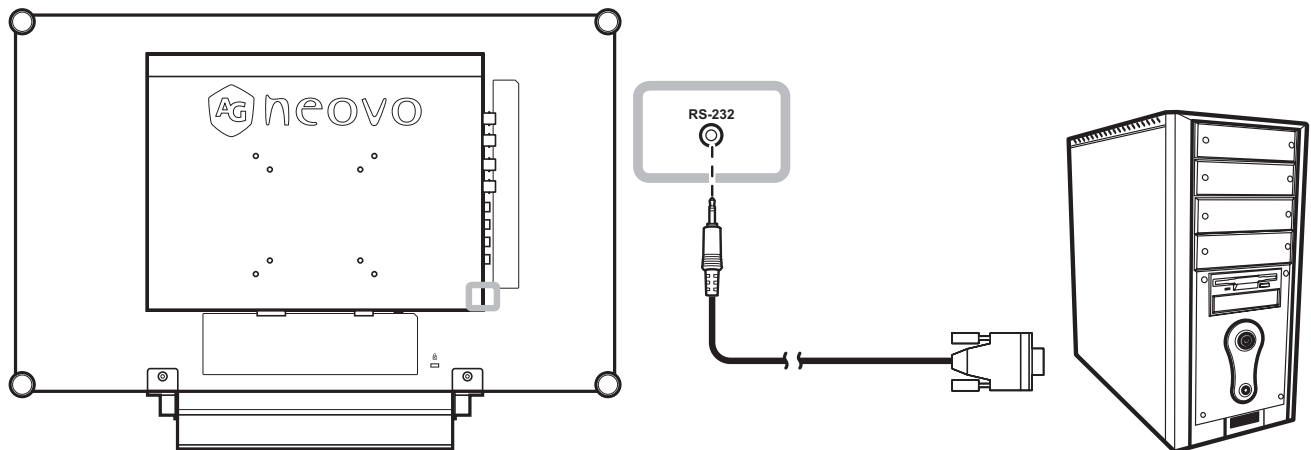
Connect one end of a DVI (DVI-D) cable to the DVI connector of the LCD display and the other end to the DVI connector of the computer.



MAKING CONNECTIONS

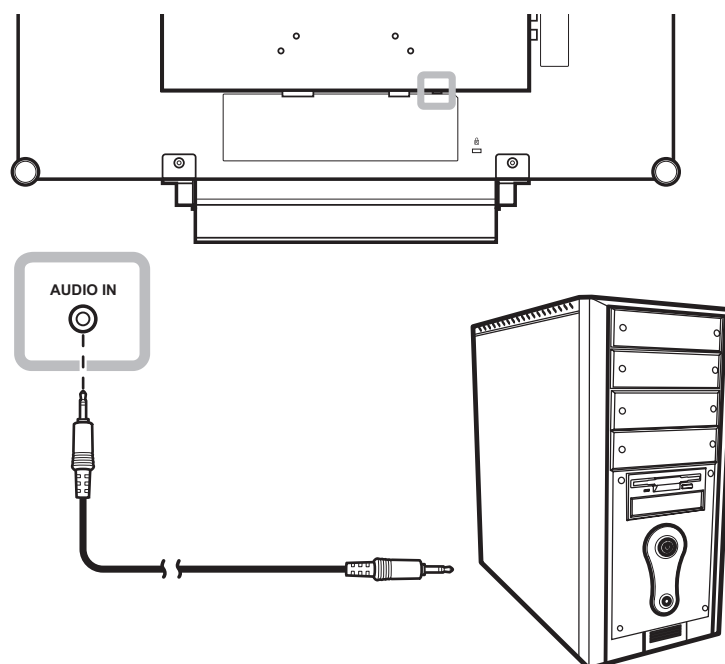
Using RS-232 Cables

Connect one end of an RS-232 cable to the RS-232 connector of the LCD display and the other end to the RS-232 connector of the computer.



Connecting an Audio Device

Connect one end of an audio cable to the audio port of the LCD display and the other end to the audio out port of the computer.



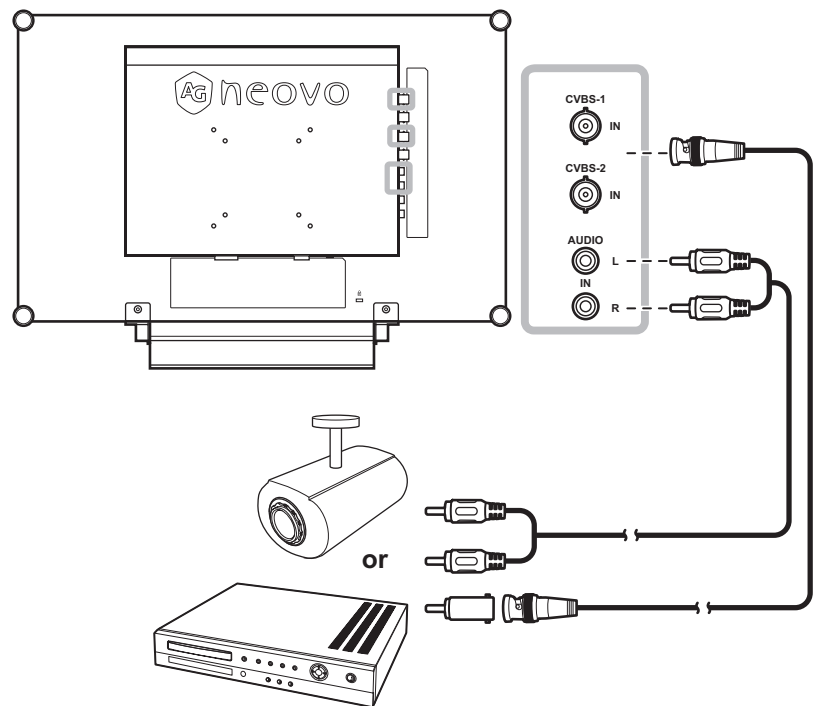
MAKING CONNECTIONS

2.2.2 Connecting a Camera or Video Device

Using CVBS Cables

Connect one end of a CVBS cable to the COMPOSITE connectors of the LCD display and the other end to the COMPOSITE connectors of your device.

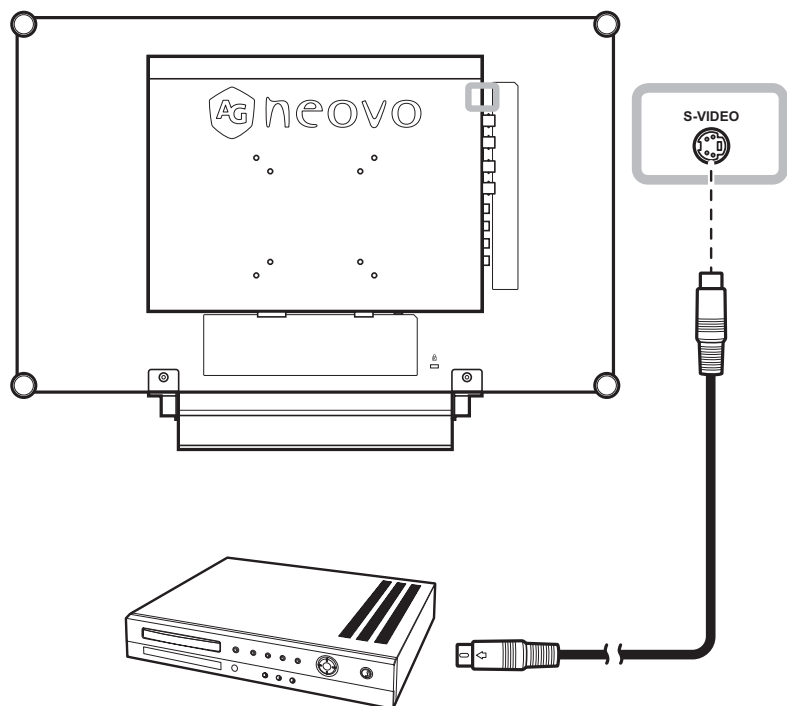
For audio input, connect an RCA cable to the audio in connector of the LCD display and the audio out connector of your device.



Using S-Video Cables

Connect one end of an S-Video cable to the S-VIDEO connector of the LCD display and the other end to the S-VIDEO connector of your device.

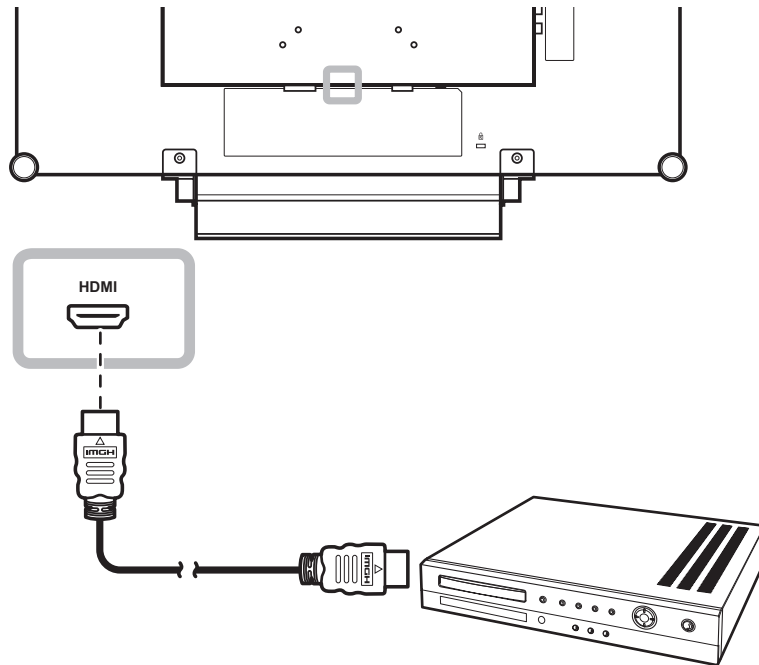
For audio input, connect an RCA cable to the audio in connector of the LCD display and the audio out connector of your device.



MAKING CONNECTIONS

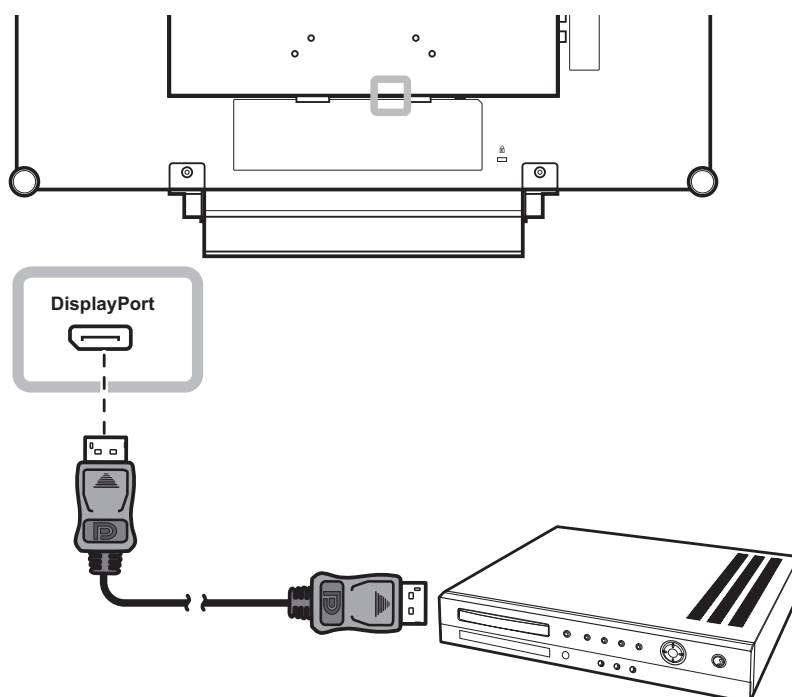
Using HDMI Cables

Connect one end of an HDMI cable to the HDMI connector of the LCD display and the other end to the HDMI connector of your device.



Using DisplayPort Cables

Connect one end of a DisplayPort cable to the DisplayPort connector of the LCD display and the other end to the DisplayPort connector of your device.

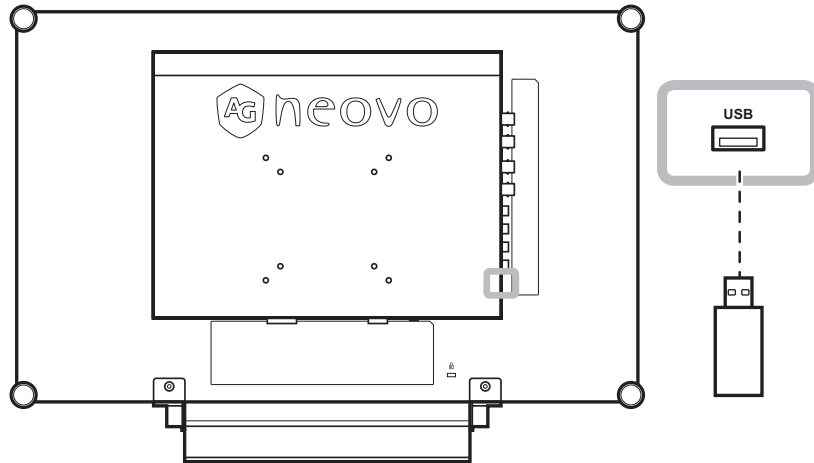


MAKING CONNECTIONS

2.3 Connecting a USB Storage Device (For Firmware Update)

Do any of the following to connect a USB storage device to the USB connector of the LCD:

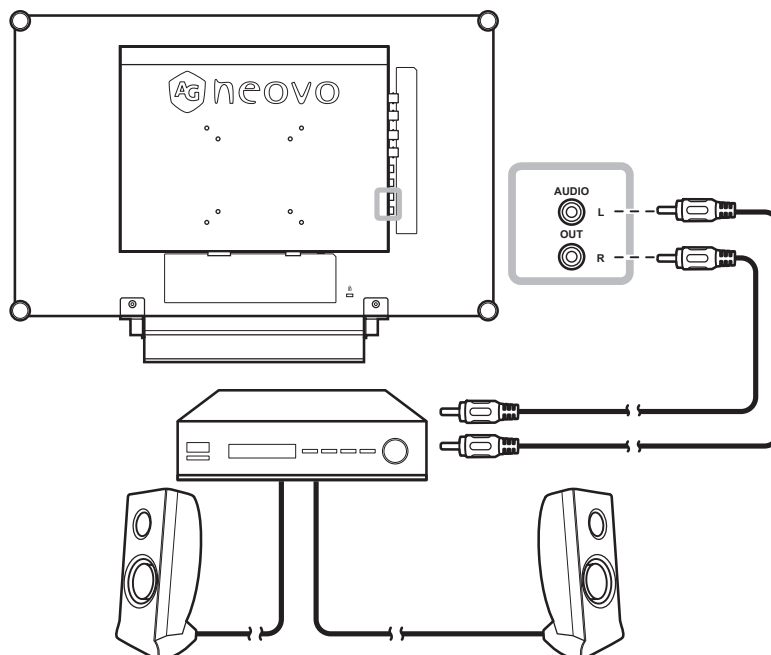
- Connect the USB storage device directly to the USB connector of the LCD (as illustrated below).
- Connect one end of a USB cable to the USB connector of the LCD monitor and the other end to the USB connector of the storage device.



2.4 Connecting a Stereo Amplifier

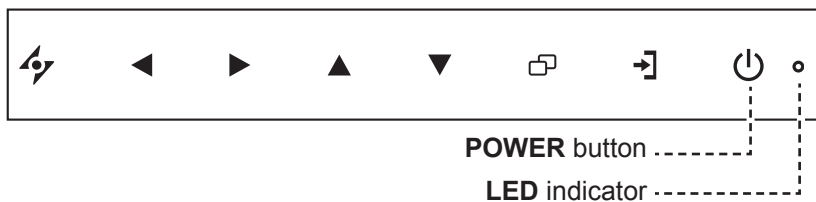
To amplify the sound output, connect a stereo amplifier to the LCD display.

Connect an RCA cable to the audio out connector of the LCD display and to the audio in connector of a stereo amplifier.



CHAPTER 3: USING THE LCD DISPLAY

3.1 Turning on the Power



- 1 Connect the power cord to the power adapter. Then connect the power adapter to the DC power input at the rear of the LCD display.
- 2 Touch the **POWER** button to turn the LCD display on.
The LED indicator turns GREEN.
When the LCD display is turned on, touch the **POWER** button to turn off the LCD display.
The LED indicator turns off.

3.2 Selecting the Input Source Signal



Touch the  button to select the input source signal.

Note:

- ◆ The LCD display still consumes power as long as the power cord is connected to the power outlet. Disconnect the power cord to completely cut off power.

Notes:

- ◆ After selecting an input source signal, the input source signal message appears on the screen briefly.
For example, CVBS1 is selected the following message is displayed.



- ◆ If the selected input source signal is not connected to the LCD display or is turned off, the no signal message is displayed on the screen.

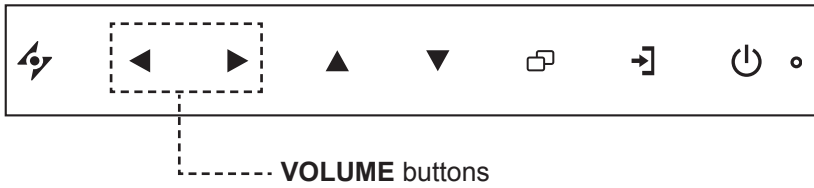


- ◆ If the resolution or the graphics card of the connected computer is set too high, the input out of range message is displayed.

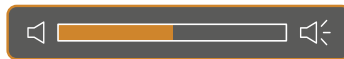


USING THE LCD DISPLAY

3.3 Adjusting the Volume



- 1 Touch the ◀ buttons to call out the volume bar.




- 2 Touch the ▶ button to increase volume or the ◀ button to decrease volume.

3.3.1 Muting the Audio

Touch the ◀ and the ▶ buttons simultaneously to mute or unmute the audio.

3.4 Locking the OSD Menu

Lock the OSD menu to protect the LCD display from unauthorised users or from accidentally pressing the keypad.

To lock the OSD, press and hold the keypad buttons listed below for at least 5 seconds or until the  message appears.

When the OSD is locked, all keypad buttons are inactivated.

| Type of OSD Lock | Lock Operation | Unlock Operation |
|---|---|---|
| Lock all buttons | Touch and hold the ▶, ▲, and the ▼ buttons for 5 seconds. | Touch and hold the ▶, ▲, and the ▼ buttons for 5 seconds or until the OSD menu appears. |
| Lock all buttons except the POWER button | Touch and hold the ◀, ▲, and the ▼ buttons for 5 seconds. | Touch and hold the ◀, ▲, and the ▼ buttons for 5 seconds or until the OSD menu appears. |

USING THE LCD DISPLAY

3.5 Using FREEZE Function

The FREEZE function allows you to freeze the screen image but still continues real-time playback until the image is unfreeze.

Touch the ▲ button to activate screen freeze, the screen freeze message is displayed on the screen.



Touch the ▲ button again to deactivate screen freeze.

The screen image displays the elapsed real-time playback image when screen freeze is deactivated.



3.6 Using Auto Adjustment Function

Auto Adjustment function automatically tunes the LCD display to its optimal setting, including horizontal position, vertical position, clock, and phase.

Touch the ⚡ button to perform auto adjustment.

The message auto adjusting is displayed on the screen.



During auto adjustment, the screen will slightly shake for a few seconds.

When the message disappears, auto adjustment is completed.

Note:

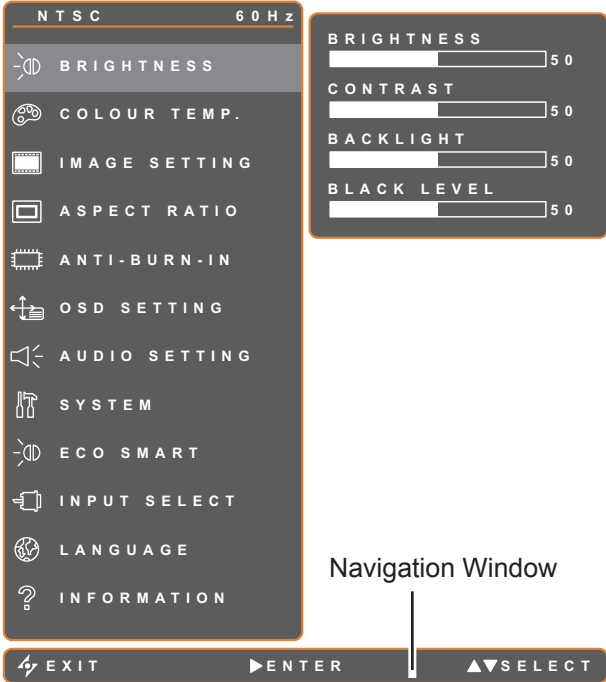


- ◆ The FREEZE function is available only during video input signals.

Note:

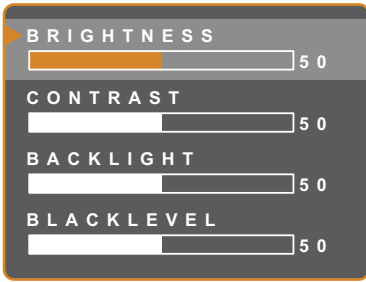
- ◆ Auto Adjustment function is available only during VGA input signals.
- ◆ It is recommended to use the auto adjustment function when using the LCD display for the first time or after a resolution or frequency change.

CHAPTER 4: ON SCREEN DISPLAY MENU

4.1 Using the OSD Menu

| | | Operation |
|----------|---|--|
| 1 | <p>Display the main menu screen.</p>  | <p>Touch .</p> |
| 2 | <p>Select the menu.</p>  | <ol style="list-style-type: none">1 Touch the ▲ or ▼ buttons.2 Touch the ► button to enter the submenu. |

ON SCREEN DISPLAY MENU

| | | Operation |
|---|---|-----------|
| <p>3 Select the submenu item.</p>  <p>The highlighted item with an orange arrow indicates the active submenu.</p> | <p>Touch the ▲ or ▼ buttons.</p> | |
| <p>4 Adjust the settings.</p> | <p>Touch the ◀ or ▶ buttons.</p> | |
| <p>5 Exit the submenu.</p> | <p>Touch ⚡ or ◻ to return to the previous menu.</p> | |
| <p>6 Close the OSD window.</p> | <p>Touch ⚡ or ◻ again.</p> | |

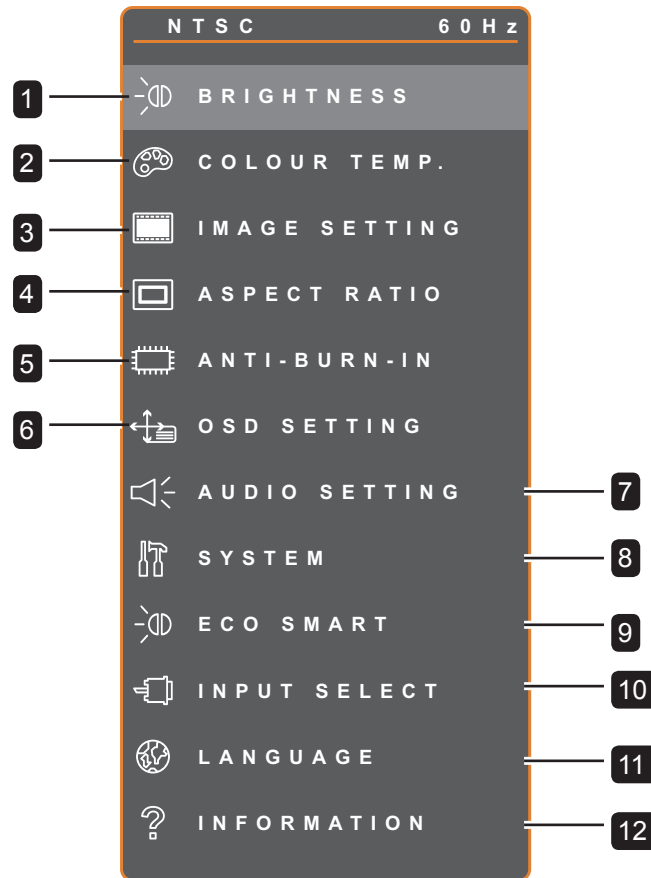
When settings are modified, all changes are saved when the user does the following:

- Proceeds to the another menu.
- Exits the OSD menu.
- Waits for the OSD menu to disappear.

Note: Availability of some menu items depend on the input source signal. If the menu is not available, it is disabled and grayed out.

ON SCREEN DISPLAY MENU

4.2 OSD Menu Tree



| Main Menu | Submenu | Remarks |
|------------------|--|-----------------------|
| 1. BRIGHTNESS | <ul style="list-style-type: none"> • BRIGHTNESS • CONTRAST • BACKLIGHT • BLACKLEVEL | Refer to pages 27-28. |
| 2. COLOUR TEMP. | <ul style="list-style-type: none"> • COLOUR SETTING | Refer to page 29. |
| 3. IMAGE SETTING | <ul style="list-style-type: none"> • SHARPNESS • SATURATION • TINT • GAMMA • COLOR RANGE • NOISE REDUCTION • PICTURE MODE • H. POSITION • V. POSITION • PHASE • CLOCK | Refer to pages 30-30. |

ON SCREEN DISPLAY MENU

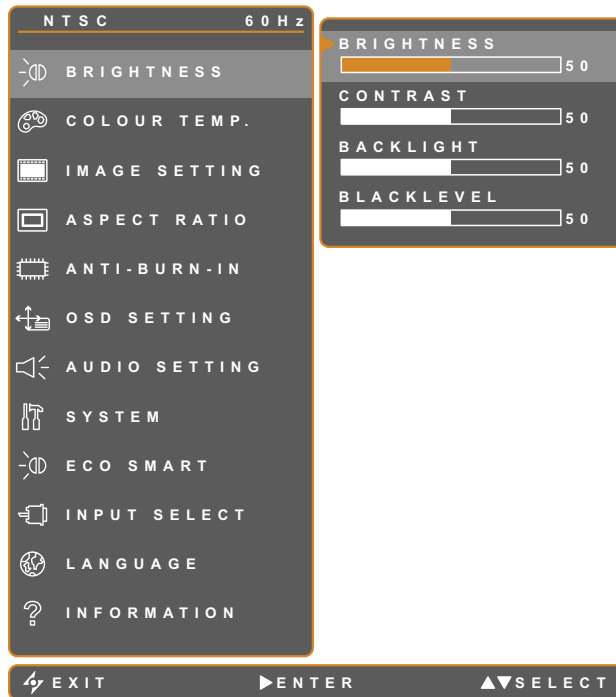
| Main Menu | Submenu | Remarks |
|------------------|---|-----------------------|
| 4. ASPECT RATIO | <ul style="list-style-type: none"> • ASPECT RATIO • H. ZOOM • V. ZOOM • OVERSCAN | Refer to page 33. |
| 5. ANTI-BURN-IN | <ul style="list-style-type: none"> • ENABLE • INTERVAL (HOURS) • MODE | Refer to page 34. |
| 6. OSD SETTING | <ul style="list-style-type: none"> • TRANSPARENCY • OSD H. POSITION • OSD V. POSITION • OSD TIMER | Refer to page 35. |
| 7. AUDIO SETTING | <ul style="list-style-type: none"> • VOLUME • AUDIO • SOURCE | Refer to page 36. |
| 8. SYSTEM | <ul style="list-style-type: none"> • POWER SAVING • SOURCE DETECT • DDC/CI • DCR • BLUE SCREEN • SIGNAL INFO • HDMI CEC • LOGO • LED • MONITOR-ID • RECALL | Refer to pages 37-38. |
| 9. ECO SMART | <ul style="list-style-type: none"> • ENABLE • MODE • LEVEL | Refer to page 39. |
| 10. INPUT SELECT | <ul style="list-style-type: none"> • VGA • DVI • HDMI • DP • CVBS1 • CVBS2 • S-VIDEO | Refer to page 40. |
| 11. LANGUAGE | SELECT THE OSD LANGUAGE: EN / FR / DE / ES / IT / PY / RO / PL / CS / NL / 简中 / 繁中 | |





ON SCREEN DISPLAY MENU



| Main Menu | Submenu | Remarks |
|-----------------|--|---------|
| 12. INFORMATION | Displays settings information such as Input, Resolution, Horizontal and Vertical Frequency, Timing mode, and Firmware version. | |

CHAPTER 5: ADJUSTING THE LCD DISPLAY

5.1 BRIGHTNESS

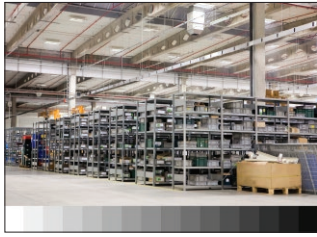

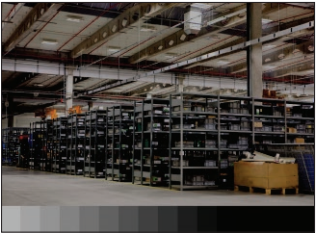
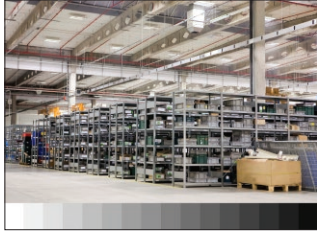

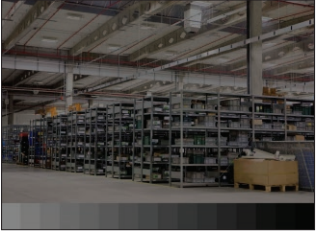
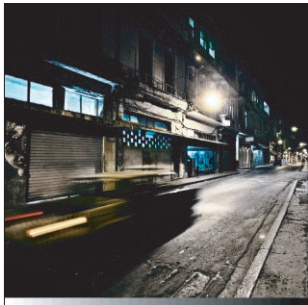
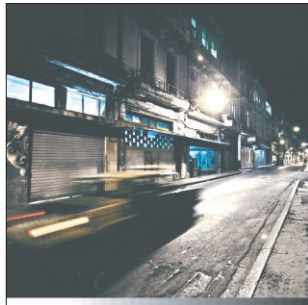



1. Touch  to call out the OSD window.
2. Select **BRIGHTNESS** menu, then touch the  button.
3. Touch the  or  button to select an option.

| Item | Function | Operation | Range |
|------------|---|---|----------|
| BRIGHTNESS | Adjusts the luminance of the screen image. | | |
| CONTRAST | Adjusts the difference between the black level and the white level. | | |
| BACKLIGHT | Adjusts the luminance of the screen image. Note: This menu option is not available if the ECO SMART function is enabled. | Touch the  or  button to adjust the value. | 0 to 100 |
| BLACKLEVEL | Adjusts the black level of the screen image. Low brightness setting makes black colour darker. Note: This menu option is not available if the input source is VGA or DVI. | | |

Refer to comparison illustrations on page 28.

ADJUSTING THE LCD DISPLAY

| | Original Setting | High Setting | Low Setting |
|-------------|--|---|--|
| BRIGHTNESS |  |  |  |
| CONTRAST |  |  |  |
| BLACK LEVEL |  |  |  |

ADJUSTING THE LCD DISPLAY

5.2 COLOUR TEMP.

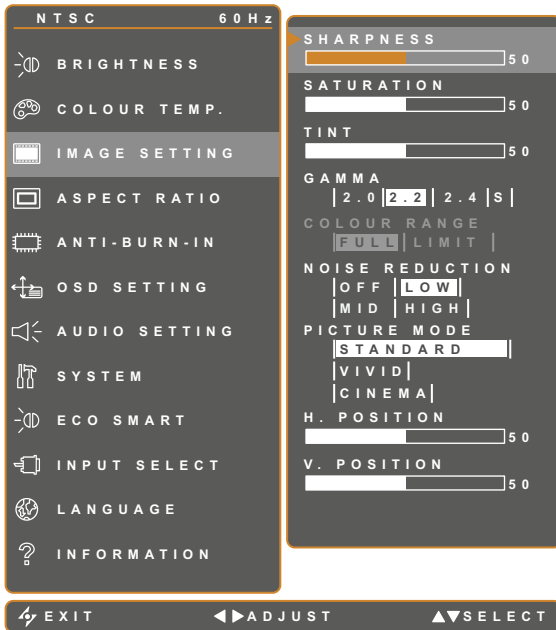






1. Touch to call out the OSD window.
2. Select **COLOUR TEMP.** menu, then touch the button.
3. Touch the or button to select an option.





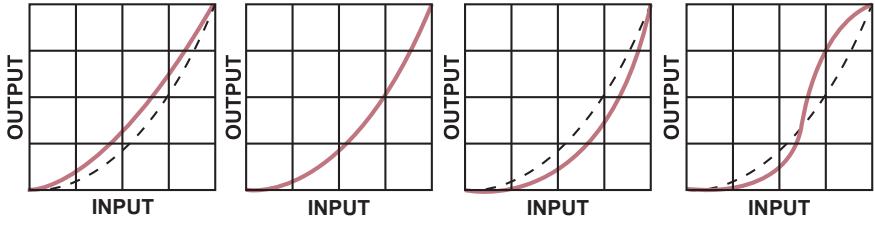

| Item | Function | Operation | Value |
|--------------|---|--|--|
| COLOUR TEMP. | Provides several colour settings | Touch the or button to select the setting. | NEUTRAL WARM COOL USER AUTO COLOUR |
| | <p>Colour setting can be set to:</p> <ul style="list-style-type: none"> • NEUTRAL - Commonly used for normal lighting conditions. • WARM - Applies a reddish tint for warmer colours. • COOL - Applies a bluish tint for cooler colours. • USER - This allows users to set the colour temperature by adjusting the R, G, B settings according to one's preference. <ol style="list-style-type: none"> 1 Select USER, then touch the button 2 Touch the or button to select among R, G, B option. 3 Touch the or button to adjust the values between 0 ~ 255. <p>Note: Activate RECALL to return the colour to its default setting.</p> • AUTO COLOUR - Operates the white balance and automatically adjusts the colour settings. <ol style="list-style-type: none"> 1 Select AUTO COLOUR. 2 Touch the button to activate auto colour. <p>Note: This menu option is only available if the input source is VGA.</p> | | |

ADJUSTING THE LCD DISPLAY

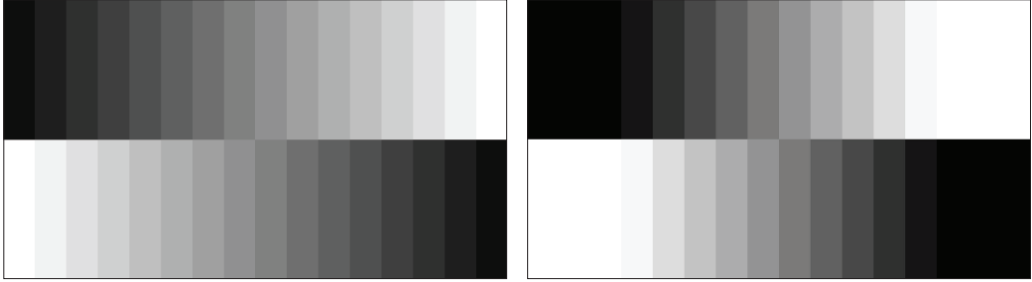
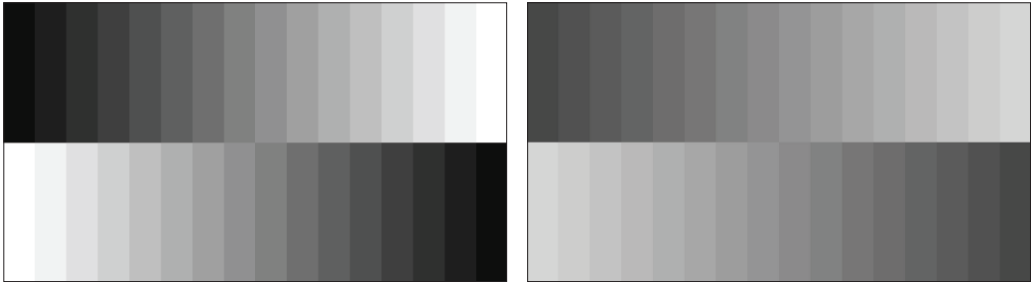
5.3 IMAGE SETTING



1. Touch  to call out the OSD window.
2. Select **IMAGE SETTING** menu, then touch the  button.
3. Touch the  or  button to select an option.

| Item | Function | Operation | Range |
|------------|--|--|----------|
| SHARPNESS | Adjusts the clarity and focus of the screen image. | Touch the  or  button to adjust the value. | 0 to 100 |
| SATURATION | Adjusts the colour saturation. | | |
| TINT | Adjusts the colour tint. | | |
| GAMMA | Adjusts the non-linear setting for picture luminance and contrast. | Touch the  or  button to select the setting. | 2.0 |
| | | | 2.2 |
| | | | 2.4 |
| | | | S |
| | |  | |
| | |  | |

ADJUSTING THE LCD DISPLAY

| Item | Function | Operation | Range |
|-----------------|---|--|---------------------------------|
| COLOUR RANGE | Adjusts black and white levels for video. Note: This menu option is only available if the input source is HDMI or DP. | Touch the ◀ or ▶ button to select the setting. | FULL LIMIT |
| | Signal source from PC - PC signal at a full range (Grayscale 0-255) state: | | |
| |  | | |
| | Monitor OSD colour range: Full *Please select | | Monitor OSD colour range: Limit |
| NOISE REDUCTION | Adjusts the noise reduction to help remove noise from images. This helps produce clearer and crisper images. | Touch the ◀ or ▶ button to select the setting. | OFF LOW MID HIGH |
| | Signal source from Video - Video signal at a limited range (Grayscale 16-235) state: | | |
| |  | | |
| | Monitor OSD colour range: Limit *Please select | | Monitor OSD colour range: Full |
| PICTURE MODE | Adjusts the noise reduction to help remove noise from images. This helps produce clearer and crisper images. | Touch the ◀ or ▶ button to select the setting. | STANDARD VIVID CINEMA |
| | Selects a predefined picture mode setting. | Touch the ◀ or ▶ button to select the setting. | |

ADJUSTING THE LCD DISPLAY

| Item | Function | Operation | Range |
|--------------------------------------|---|--|----------|
| H. POSITION (Horizontal Position) | Moves the screen image to the left or right. | Touch the ◀ or ▶ button to adjust the value. | 0 to 100 |
| V. POSITION (Vertical Position) | Moves the screen image up or down. | | |
| PHASE | Adjusts the phase timing to synchronise with the video signal. Note: This menu option is only available if the input source is VGA. | | |
| CLOCK | Adjusts the frequency timing to synchronise with the video signal. Note: This menu option is only available if the input source is VGA. | | |

* Each item function might vary for different input sources under different picture modes.

| Picture Mode | Item | VGA | DVI | VIDEO/ HD | S-VIDEO | HDMI | SDI | DP |
|-------------------|-----------------|-----|-----|--------------|---------|------|-----|-----|
| STANDARD | SHARPNESS | V | V | V | V | V | V | V |
| | SATURATION | X | X | V | V | X | V | X |
| | TINT | X | X | V | V | X | V | X |
| | GAMMA | V | V | V | V | V | V | V |
| | COLOR RANGE | X | X | X | X | X | V | X |
| | NOISE REDUCTION | X | X | V | V | X | V | X |
| | PICTURE MODE | V | V | V | V | V | V | V |
| | H. POSITION | V | V | V | V | V | V | V |
| | V. POSITION | V | V | V | V | V | V | V |
| | PHASE | V | X | X | X | X | X | X |
| CLOCK | V | X | X | X | X | X | X | |
| VIVID / CINEMA | SHARPNESS | V | V | V | V | V | V | V |
| | SATURATION | V | V | V | V | V | V | V |
| | TINT | V | V | V | V | V | V | V |
| | NOISE REDUCTION | V | V | V | V | V | V | V |
| | PICTURE MODE | V | V | V | V | V | V | V |
| | H. POSITION | V | V | V | V | V | V | V |
| | V. POSITION | V | V | V | V | V | V | V |
| | PHASE | V | X | X | X | X | X | X |
| CLOCK | V | X | X | X | X | X | X | |
| VIVID | GAMMA | 2.2 | 2.2 | 2.2 | 2.2 | 2.2 | 2.2 | 2.2 |
| | COLOR RANGE | X | X | X | X | V | V | V |
| CINEMA | GAMMA | S | S | S | S | S | S | S |
| | COLOR RANGE | X | X | V | X | V | V | V |

V Enable / X Disable

ADJUSTING THE LCD DISPLAY

5.4 ASPECT RATIO



1. Touch to call out the OSD window.
2. Select **ASPECT RATIO** menu, then touch the button.
3. Touch the or button to select an option.

| Item | Function | Operation | Value |
|------------------------------|--|--|--------------------------------|
| ASPECT RATIO | Adjusts the aspect ratio of the screen image. | Touch the or button to select the setting. | FULL REAL NATIVE ZOOM |
| H. ZOOM (Horizontal Zoom) | Adjusts the horizontal zoom. Note: This menu option is only available if the ASPECT RATIO setting is set to ZOOM . | Touch the or button to adjust the value. | 0 to 100 |
| V. ZOOM (Vertical Zoom) | Adjusts the horizontal zoom. Note: This menu option is only available if the ASPECT RATIO setting is set to ZOOM . | | |
| OVERSCAN | Adjusts the overscan setting to fix the cut-off screen edges. | | |

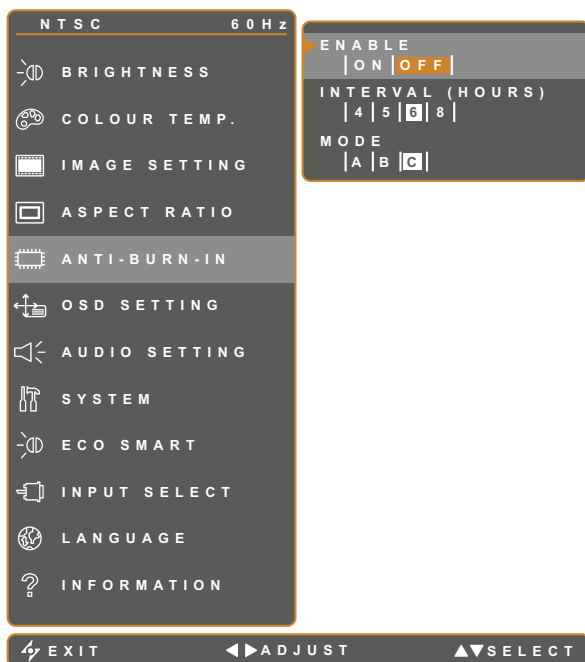
* ASPECT RATIO function might vary for each input sources under different picture modes.





| Picture Mode | VGA | DVI | VIDEO/HD | S-VIDEO | HDMI | SDI | DP |
|--------------|-----|-----|----------|---------|------|-----|----|
| STANDARD | X | X | V | V | X | V | V |
| VIVID | V | V | V | V | V | V | V |
| CINEMA | V | V | V | V | V | V | V |



V Enable / X Disable

ADJUSTING THE LCD DISPLAY

5.5 ANTI-BURN-IN







1. Touch  to call out the OSD window.
2. Select **ANTI-BURN-IN** menu, then touch the  button.
3. Touch the  or  button to select an option.



| Item | Function | Operation | Value |
|------------------|---|---|------------------|
| ENABLE | Enables or disables Anti-Burn-In function. | Touch the  or  button to select the setting. | ON OFF |
| INTERVAL (HOURS) | Sets the interval time (hour) between activating the Anti-Burn-In function. | | 4 5 6 8 |
| MODE | Selects the Anti-Burn-In mode. Anti-Burn-In mode can be set to. <ul style="list-style-type: none"> • A - Executes fast. • B - Slower but more precise than mode A. • C - Slowest but the most precise anti-burn-in mode. | | A B C |

ADJUSTING THE LCD DISPLAY

5.6 OSD SETTING







1. Touch  to call out the OSD window.
2. Select **OSD SETTING** menu, then touch the  button.
3. Touch the  or  button to select an option.





| Item | Function | Operation | Range |
|--|---|---|----------|
| TRANSPARENCY | Adjusts the transparency level of the OSD screen. | Touch the  or  button to adjust the value. | 0 to 100 |
| OSD H. POSITION (Horizontal Position) | Moves the OSD window to the left or right of the screen. | | |
| OSD V. POSITION (Vertical Position) | Moves the OSD window up or down the screen. | | |
| OSD TIMER | Sets the length of time (in seconds) the OSD screen is displayed. When the time elapses, the OSD screen is automatically inactivated. | | 5 to 100 |

ADJUSTING THE LCD DISPLAY

5.7 AUDIO SETTING







1. Touch  to call out the OSD window.
2. Select **AUDIO SETTING** menu, then touch the  button.
3. Touch the  or  button to select an option.



| Item | Function | Operation | Range / Value |
|--------|--|---|---------------|
| VOLUME | Adjusts the volume level of the built-in speaker. Note: If volume is adjusted but AUDIO is set to OFF , no sound comes out from the speaker. | Touch the  or  button to adjust the value. | 0 to 100 |
| AUDIO | Turns the audio speaker ON or OFF. | | ON OFF |
| SOURCE | Selects the audio source for the PC or Video input signal. Note: This menu option is only available if the input source is HDMI or SDI. | Touch the  or  button to select the value. | PC VIDEO |

ADJUSTING THE LCD DISPLAY

5.8 SYSTEM



1. Touch  to call out the OSD window.
2. Select **SYSTEM** menu, then touch the  button.
3. Touch the  or  button to select an option.

| Item | Function | Operation | Range / Value |
|---------------------------------|--|--|----------------|
| POWER SAVING | Enables or disables power saving mode. When the LCD display turns into power saving mode, the screen turns black and the LED indicator lights AMBER. Note: The amount of time for the display to enter power saving varies depending on the SOURCE DETECT setting. If the SOURCE DETECT is set to AUTO , the display checks all input source signals before entering power saving mode if no signal is detected; this takes up more time. If the SOURCE DETECT is set to MANUAL , the display enters power saving mode right away. | Touch the  or  button to select the setting. | ON OFF |
| SOURCE DETECT | Sets the display to automatically or manually detect the input source signal. | | AUTO MANUAL |
| DDC/CI | Activates the DDC/CI protocol to allow users to configure the monitor by a software using two wires on the VGA, DVI, HDMI, SDI, or DP cables. | | ON OFF |
| DCR (Dynamic Contrast Ratio) | Activates DCR. This feature provides automatic adjustment of picture brightness and contrast at high speed and dynamic contrast range, such as when watching movies. DCR is suitable for indoor viewing. | | ON OFF |

ADJUSTING THE LCD DISPLAY

| Item | Function | Operation | Range / Value |
|-------------|---|--|---------------|
| BLUE SCREEN | Enables or disables the blue screen feature. If the setting is set to ON , it displays a blue screen when no signal is available | Touch the ◀ or ▶ button to select the setting. | ON OFF |
| SIGNAL INFO | Enables or disables the signal information to be displayed on the screen | | |
| HDMI CEC | Enables or disables the HDMI CEC feature. If the setting is set to ON , you can control the connected HDMI CEC-compatible device on the same power on or power off status. Note: This menu option is only available if the input source is HDMI or DP. | | |
| LOGO | Enables or disables the logo feature. If the setting is set to ON , the AG Neovo logo is briefly displayed after the display is powered on. | | |
| LED | Turns the LED indicator on or off while using the LCD monitor. | | |
| MONITOR-ID | Sets the monitor ID. | Touch the ◀ or ▶ button to set the ID. | - |
| RECALL | Use to recall all to default settings, except Language and the input source. | Touch the ▶ button to execute the function. | |

ADJUSTING THE LCD DISPLAY

5.9 ECO SMART

With the built-in EcoSmart sensor, users can enable the Eco Smart feature to automatically adjust the LCD screen brightness according to the ambient light. This feature comforts the eyes and helps optimise energy efficiency.

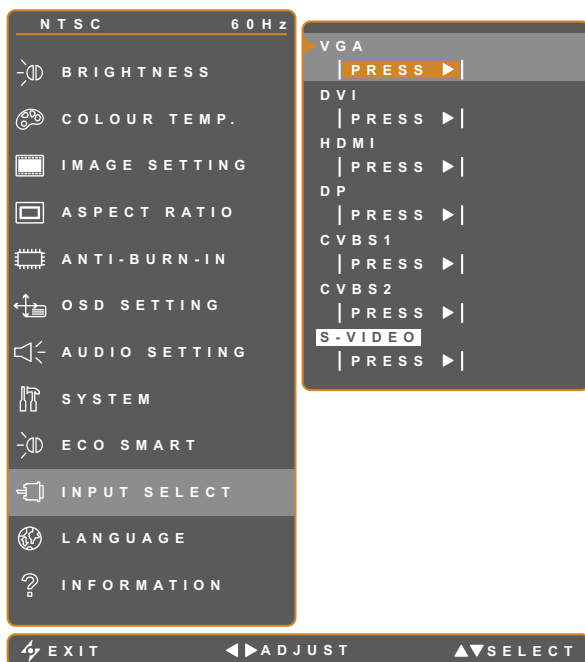






1. Touch to call out the OSD window.
2. Select **ECO SMART** menu, then touch the button.
3. Touch the or button to select an option.


| Item | Function | Operation | Value |
|--------|---|---|--------------|
| ENABLE | Enables or disables the Eco Smart feature. | Touch the or button to select the value. | ON OFF |
| MODE | Sets the auto brightness mode. | | AUTO USER |
| | The mode can be set to: <ul style="list-style-type: none"> • AUTO - This mode is the default mode. The LCD brightness automatically adjusts to the ambient brightness. • USER - Allows you to manually adjust the LCD brightness. | | |
| LEVEL | Allows you to set the level of LCD brightness. Note: This menu option is only available if the MODE setting is set to USER . | Touch the or buttons to adjust the value. | 0 to 100 |

ADJUSTING THE LCD DISPLAY

5.10 INPUT SELECT








1. Touch  to call out the OSD window.
2. Select **INPUT SELECT** menu, then touch the  button.
3. Touch the  or  button to select an option.

| Item | Function | Operation | Value |
|---------|---|---|-------|
| VGA | Sets VGA as the input source signal. | Touch the  button to select the input source. | - |
| DVI | Sets DVI as the input source signal. | | |
| HDMI | Sets HDMI as the input source signal. | | |
| DP | Sets DP (DisplayPort) as the input source signal. | | |
| CVBS1 | Sets CVBS1 as the input source signal. | | |
| CVBS2 | Sets CVBS2 as the input source signal. | | |
| S-VIDEO | Sets S-Video as the input source signal. | | |


CHAPTER 6: APPENDIX

6.1 Warning Messages

| Warning Messages | Cause | Solution |
|---|---|--|
|  | <p>The resolution or the refresh rate of the graphics card of the computer is set too high.</p> | <ul style="list-style-type: none"> • Change the resolution or the refresh rate of the graphics card. |
|  | <p>The LCD display cannot detect the input source signal.</p> | <ul style="list-style-type: none"> • Check if the input source is turned ON. • Check if the signal cable is properly connected. • Check if any pin inside the cable connector is twisted or broken. |
|  | <p>The OSD has been locked by the user.</p> | <ul style="list-style-type: none"> • Unlock the OSD, refer to page 20. |
|  | <p>The Anti-Burn-In function has been enabled by the user.</p> | <ul style="list-style-type: none"> • Disable Anti-Burn-In function, refer to page 34. |
|  | <p>The Anti-Burn-In function has been disabled by the user.</p> | <ul style="list-style-type: none"> • Enable Anti-Burn-In function, refer to page 34. |

APPENDIX

6.2 Troubleshooting

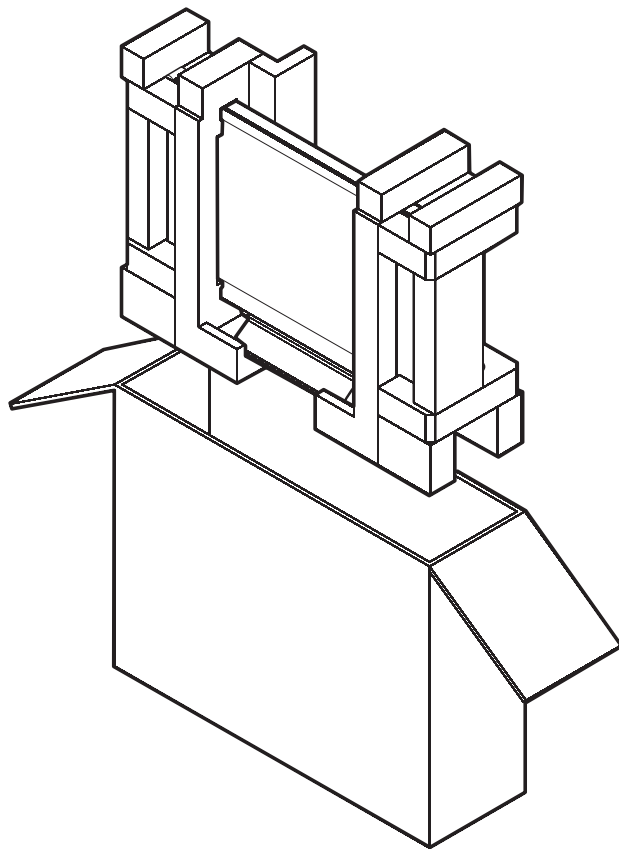
| Problem | Possible Cause and Solution |
|--|---|
| No picture. <ul style="list-style-type: none"> LED indicator is OFF. | <ul style="list-style-type: none"> Check if the LCD display is turned ON. Check if the power adapter is properly connected to the LCD display. Check if the power cord is plugged into the power outlet. |
| <ul style="list-style-type: none"> LED indicator is AMBER. | <ul style="list-style-type: none"> Check if the computer is turned ON. Check if the computer is in standby mode, move the mouse or press any key to wake up the computer. |
| Image position is incorrect. | <ul style="list-style-type: none"> Adjust the H. POSITION and V. POSITION values. Refer to IMAGE SETTING on 30. |
| The displayed texts are blurry. | <ul style="list-style-type: none"> For VGA input, touch  on the keypad to auto-adjust the display. Adjust the IMAGE SSETTING, refer to 30. |
| The OSD menu can't be called out. | <ul style="list-style-type: none"> The OSD is locked. To unlock the OSD, refer to page 20. |
| Red, blue, green, white dots appear on screen. | <ul style="list-style-type: none"> There are millions of micro transistors inside the LCD display. It is normal for a few transistors to be damaged and to produce spots. This is acceptable and is not considered a failure. |
| No audio output. | <ul style="list-style-type: none"> Check if the volume is set to 0, refer to Audio Mute on page 21. Check if the AUDIO SETTING > AUDIO setting is set to OFF (refer to page 36). For VGA or DVI input, check the audio setting of the computer. For HDMI or DP input, select the correct audio input source, refer to page 40. |
| Cannot adjust backlight setting. | <ul style="list-style-type: none"> The Eco Smart feature is enabled. Set the ECO SMART > ENABLE setting to OFF to disable the Eco Smart feature, refer to page 39. |
| The displayed picture looks distorted. | <ul style="list-style-type: none"> Adjust the aspect ratio, refer to 33. |
| Dew formed on or inside the LCD display. | <ul style="list-style-type: none"> This normally happens when the LCD display is moved a cold room to a hot room temperature. Do not turn ON the LCD display, wait for the dew condensation to disappear. |
| Mist formed inside the glass surface. | <ul style="list-style-type: none"> This happens due to humid weather conditions. This is a normal occurrence. The mist will disappear after a few days or as soon as the weather stabilizes |
| Faint shadows from a static image appear on the screen. | <ul style="list-style-type: none"> Turn off the LCD display for extended periods of time. Use a screen saver or a black and white image and run it for extended periods of time. |

APPENDIX

6.3 Transporting the LCD Display

To transport the LCD display for repair or shipment, place the display in its original packaging carton.

- 1 Place the two foam cushions on each side of the LCD display for protection.**
- 2 Place the LCD display down in the box.**
- 3 Place the accessories box on the designated area (if necessary).**
- 4 Close and tape the box.**



CHAPTER 7: SPECIFICATIONS

7.1 Display Specifications

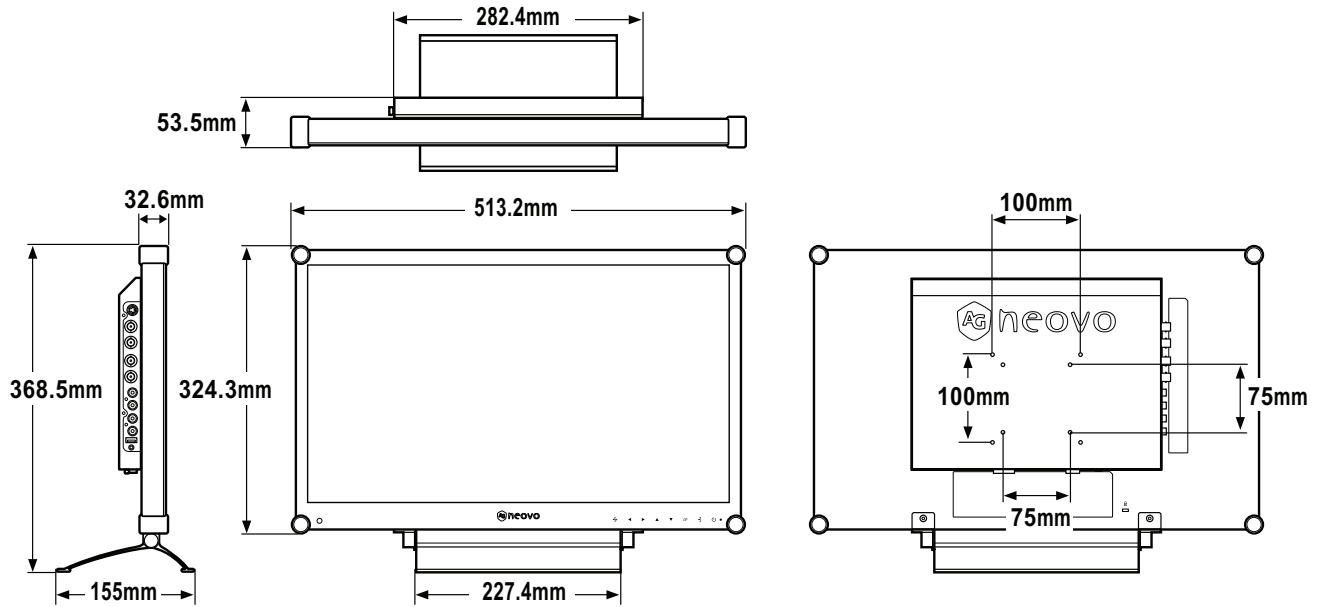
| | | RX-22E | RX-24E | |
|----------------------|---------------------|---|-------------------|--|
| Panel | Panel Size | 21.5" | 23.6" | |
| | Max. Resolution | FHD 1920 x 1080 | | |
| | Pixel Pitch | 0.2480 mm | 0.2715 mm | |
| | Brightness | 250cd/m ² | | |
| | Contrast Ratio | 20,000,000 :1 (DCR) | | |
| | Viewing Angle (H/V) | 178°/178° | | |
| | Display Colour | 16.7 M | | |
| | Response Time | 5 ms | | |
| | Frequency (H/V) | H: 15kHz - 83kHz V: 50Hz - 85Hz | | |
| Input | VGA | 15-Pin D-Sub | | |
| | DVI | 24-Pin DVI-D | | |
| | CVBS | BNC x 2 | | |
| | S-Video | 4-Pin mini DIN | | |
| | HDMI | HDMI x 1 | | |
| | DisplayPort | DP 1.2a x 1 | | |
| Output | Composite | BNC x 2 | | |
| External Control | RS-232 | RS-232 In | | |
| | USB | FW Update Only | | |
| Audio | Audio Input | 1 x stereo audio in for PC (audio jack, 3.5 Ø) 2 x stereo audio in for video (RCA) | | |
| | Audio Output | 2 x stereo audio out for video (RCA) | | |
| | Speaker Out | 2W x 2 | | |
| Power In | Power Supply | External | | |
| | Power Requirements | DC 12V, 3.33A | | |
| | Consumption | < 23W (On) | < 25W (On) | |
| | | < 0.5W (Stand-by) | | |
| | | | < 0.5W (Off) | |
| Operating Conditions | Temperature | 0 °C ~ 40 °C (32 °F ~ 104 °F) | | |
| | Humidity | 10% ~ 90% | | |
| Storage Conditions | Temperature | -20 °C ~ 60 °C (-4 °F ~ 140 °F) | | |
| | Humidity | 5% ~ 95% | | |
| Weight | Product Weight | 6.9 kg (15.2 lb) | 7.9 kg (17.4 lb) | |
| | Package Weight | 9.5 kg (20.9 lb) | 10.6 kg (23.4 lb) | |

Note: All specifications are subject to change without prior notice.

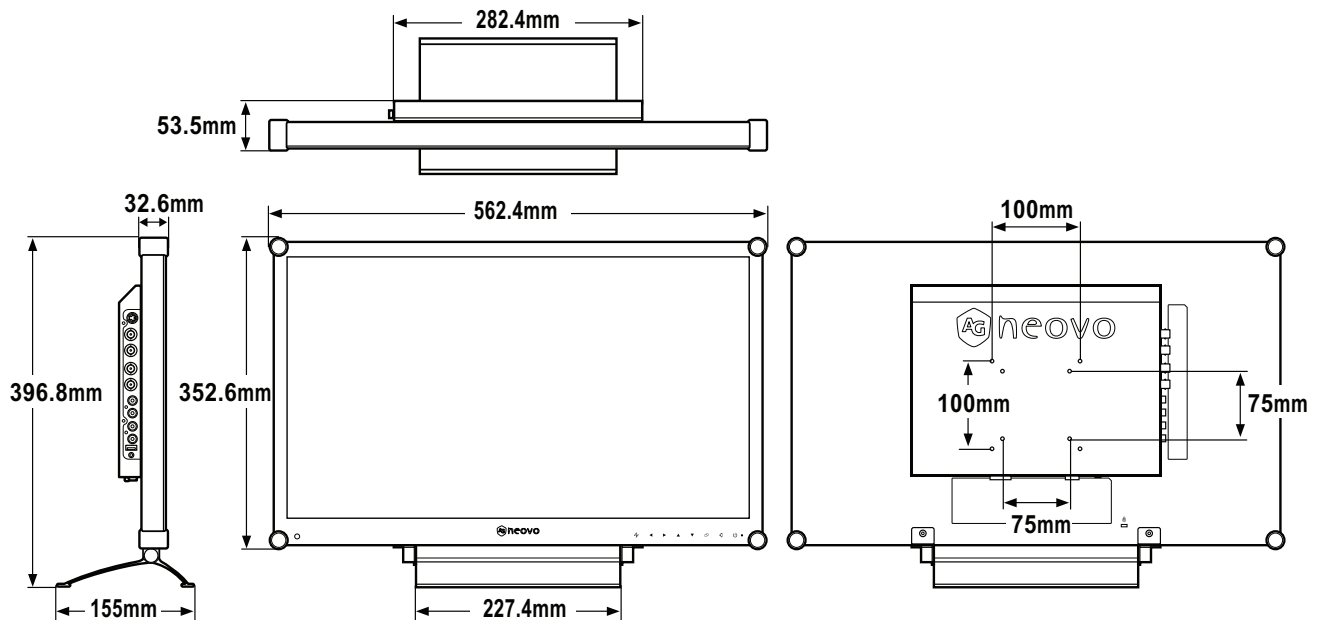
SPECIFICATIONS

7.2 Display Dimensions

7.2.1 RX-22E Dimensions



7.2.2 RX-24E Dimensions



Company Address: 5F-1, No. 3-1, Park Street, Nangang District, Taipei, 11503, Taiwan.